

ENGLISH

Accessibility
Map Guide

ROM

ROM is committed to accessibility for all visitors. Access to our collections and information resources is one of our primary and defining responsibilities.

We recognize the diversity of our visitors' abilities and needs, and offer a variety of programs and services to ensure the accessibility of the Museum and its collections.

Support Persons

We have developed an Admission Policy that provides free admission to support persons who will be assisting and accompanying persons with accessibility needs throughout the Museum. Please check our Ticket Information for details.



Access 2 Entertainment Program

ROM is proud to be a partner of the Access 2 Entertainment Program administered by Easter Seals Canada. This program provides a dignified and positive entertainment experience for persons with accessibility needs who require the support of an attendant. See easterseals.ca for more information.

Entrance

The Queen's Park Weston Entrance features a ramp and push button automatic doors. School groups may use the President's Choice School Entrance, located at the south end of the building on Queen's Park, and is equipped with an automatic door. This entrance can be accessed by a ramp with handrails by the planetarium.

All entrances feature an off-loading layby to drop off and pick up visitors with accessibility needs.

ROM has a board policy of Public Access and is a leader in implementing the Accessibility for Ontarians with Disabilities Act (AODA).

For more information on accessibility at the Museum, please visit rom.ca/access or contact:

416 586 5682
accessibility@rom.on.ca



Wheelchairs

A limited number of manual wheelchairs are available at coat check, free of charge, with identification. No reservation required.



Tactile Objects

A number of permanent galleries feature bronze replicas of artifacts mounted on plinths with Braille labels.



Tactile Books

Tactile books, available for some exhibitions and collections, can be reviewed on-site at the ROM library, by appointment only.



Sensory Friendly Guide

Visit rom.ca/visit for helpful tips on preparing for your Museum visit. The ROM MagnusCards digital app is also available online.



Audio Description

Scan the QR code to access all tours.



Accessible Parking

Paid parking lots within walking distance of the Museum

• 37 Yorkville Ave, north of Bloor Street, east of Bay Street



Public Transit

St. George is the closest accessible TTC station and located one block west of the Museum. Please note that Museum station is not wheelchair accessible.



Visitor Information

If you have specific questions or concerns, please contact ROM in advance of your visit at: 416 586 8000

Hours of Operation

Tuesday to Sunday: 10:00 am – 5:00 pm

July 2 – September 2: Daily 10:00 am – 5:00 pm

Open on Holiday Mondays.

Call Centre


Open Day 10:00 am – 4:00 pm

The switchboard is operated by bilingual employees.


Bell Relay Service (for visitors who are d/Deaf, deafened and hard of hearing):
711 or 1 800 855 0511

LEVEL 1 MAIN ENTRANCE


- A Queen’s Park Admissions
 - B Library and Archives
 - C Café
 - D ROM Boutique
-
- 101 First Peoples
 - 102 Special Exhibition Gallery
 - 103 Currelly Gallery
 - 104 Chinese Architecture
 - 105 Korea
 - 106 China
 - 107 Chinese Sculpture
 - 108 Philosopher’s Gallery (Event Space)




Elevators




Stairs




Washrooms




Coat Check




Boutique



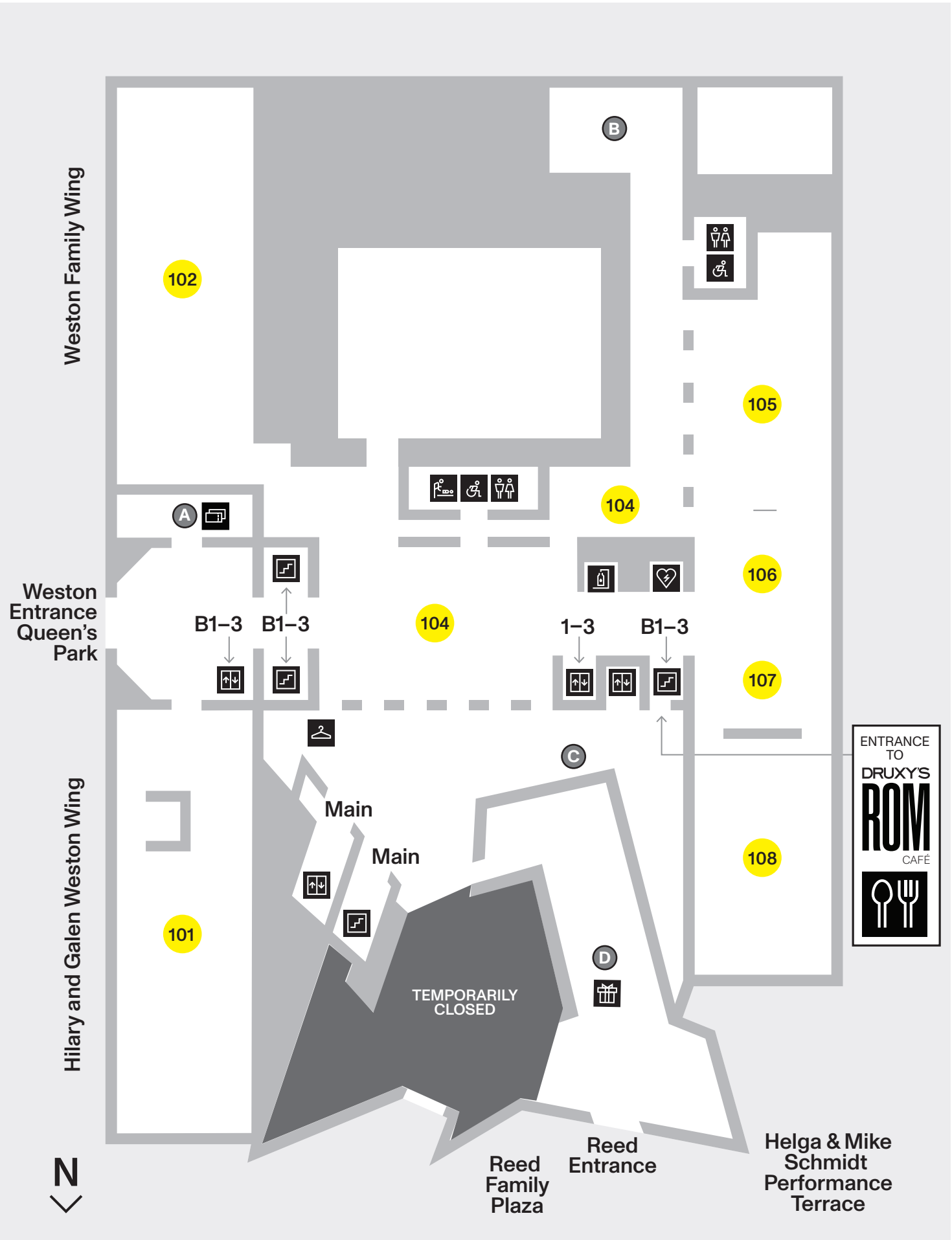
Admissions



Automated External Defibrillators










Filling Station



LEVEL 2

- 201 Dawn of Life Gallery
- 202 Earth's Treasures
- 203 Biodiversity: Life in Crisis
- 204 Hands-on Biodiversity
- 205 Bat Cave
- 206 WonderWorks
- 207 Birds
- 208 Toy Soldiers
- 209 Mammals **Partially Closed**
- 210 Dinosaurs **Partially Closed**

 **Temporarily Closed**



Elevators

Stairs

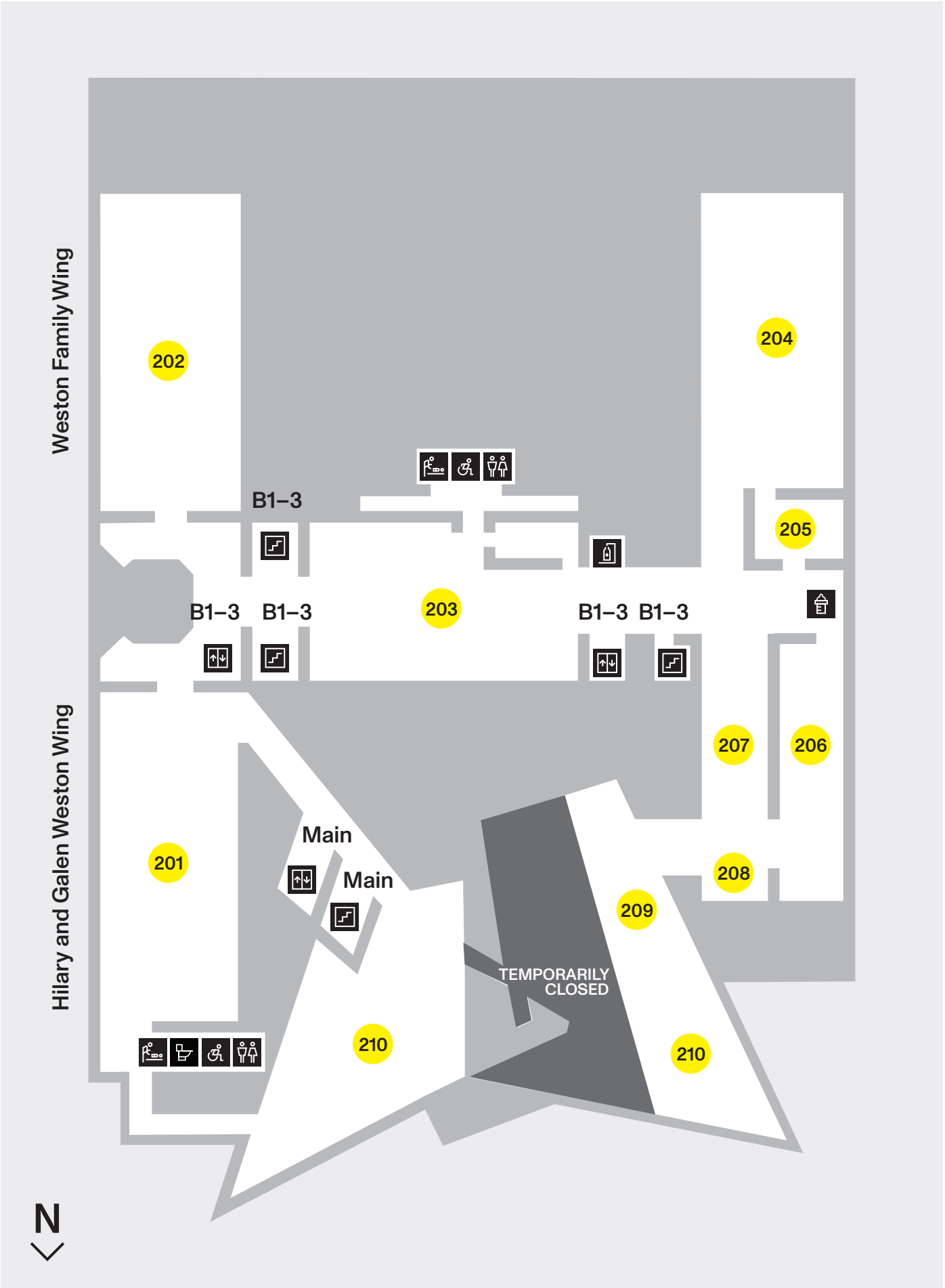
Washrooms

Washrooms

Washrooms


Filling Station

Nursing area




LEVEL 3


- 301 Europe: Themes and Collections
- 302 European Special Exhibitions
- 303 Europe: Evolution of Style
- 304 Eaton Court
- 305 Centre Block
- 306 Byzantium
- 307 Ancient Greece
- 308 Ancient Cyprus
- 309 Bronze Age Aegean
- 310 Rome
- 311 Nubia
- 312 Egypt
- 313 Middle East **Temporarily Closed**
- 314 South Asia **Temporarily Closed**
- 315 Africa, the Americas and Asia-Pacific




Elevators




Stairs




Chairlift




Washrooms



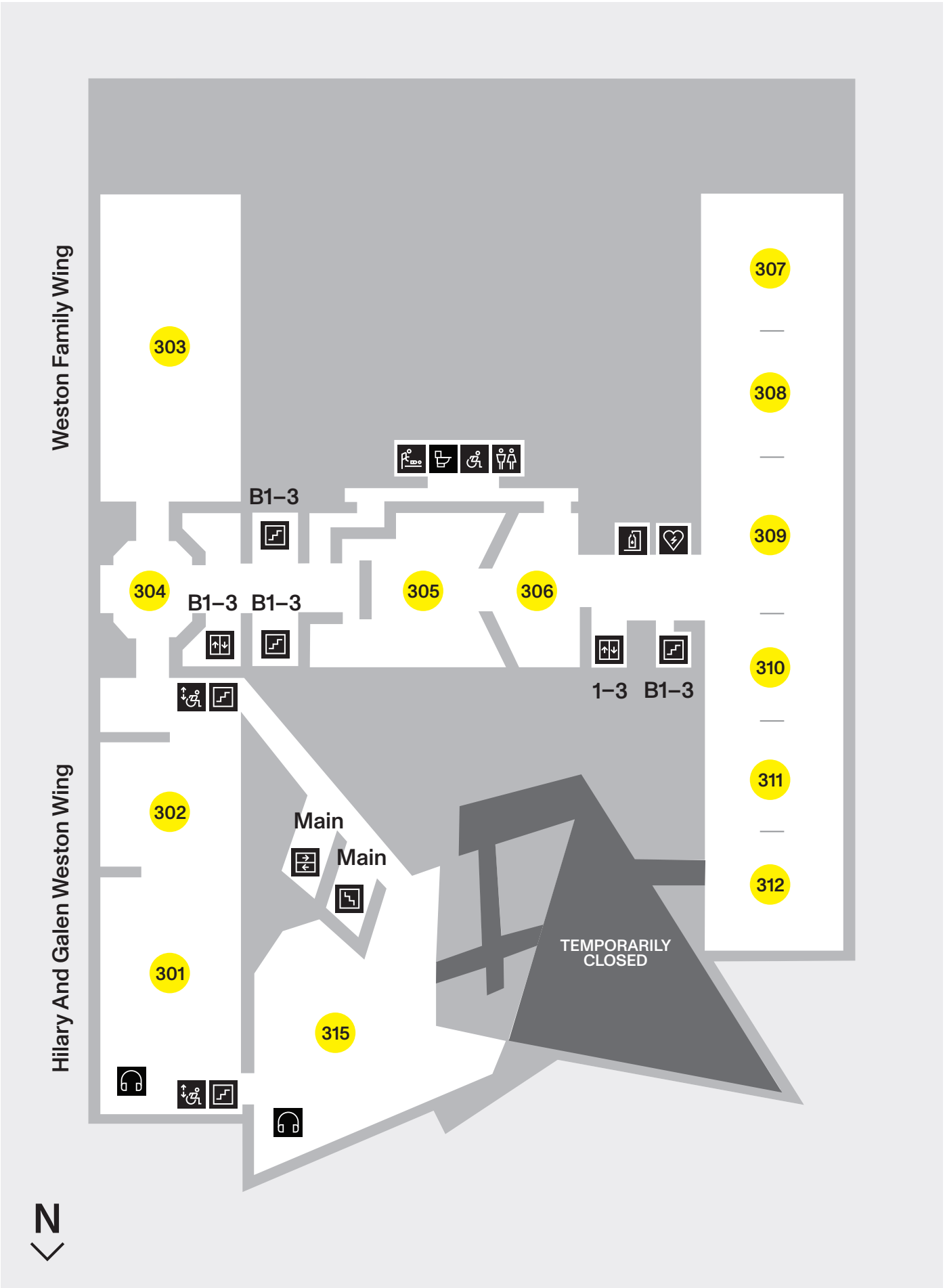
Automated External Defibrillators



Filling Station



Quiet Zone



LEVEL 4

- 401 Patricia Harris Gallery – Rotating Exhibitions
Closed for Exhibition Installation
- 402 Roloff Beny Gallery – Rotating Exhibitions
Closed for Exhibition Installation

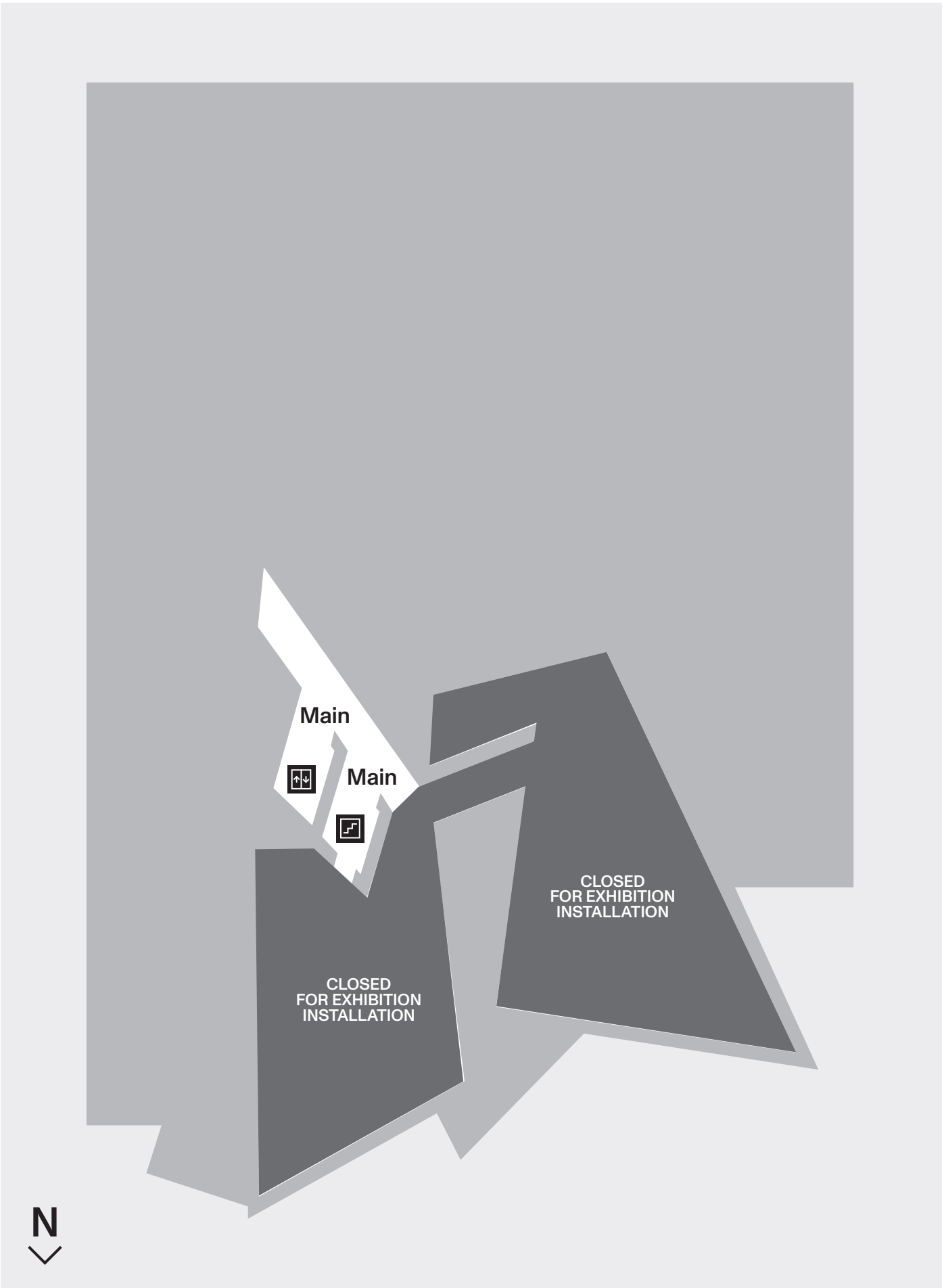
Please Note:
Access the Level 4 Galleries
using the Main Elevators or
the Stair of Wonders.



Elevators



Stairs













LEVEL B1

EAST

- 001 School Group Reception
- 002 Lunchroom
- 003 Studio
- 004 Studio
- 005 Eaton Theatre

To access Level B1, please use the Main Elevators or the Rotunda Elevator.



Elevators

Stairs

Washrooms

Washrooms

Filling Station

Ramp

Filling Station

Studio

Theatre

Pay Phone

WEST

- 006 Druxy’s ROM Café

To access Druxy’s please use the Restaurant Elevator.



Elevators

Stairs

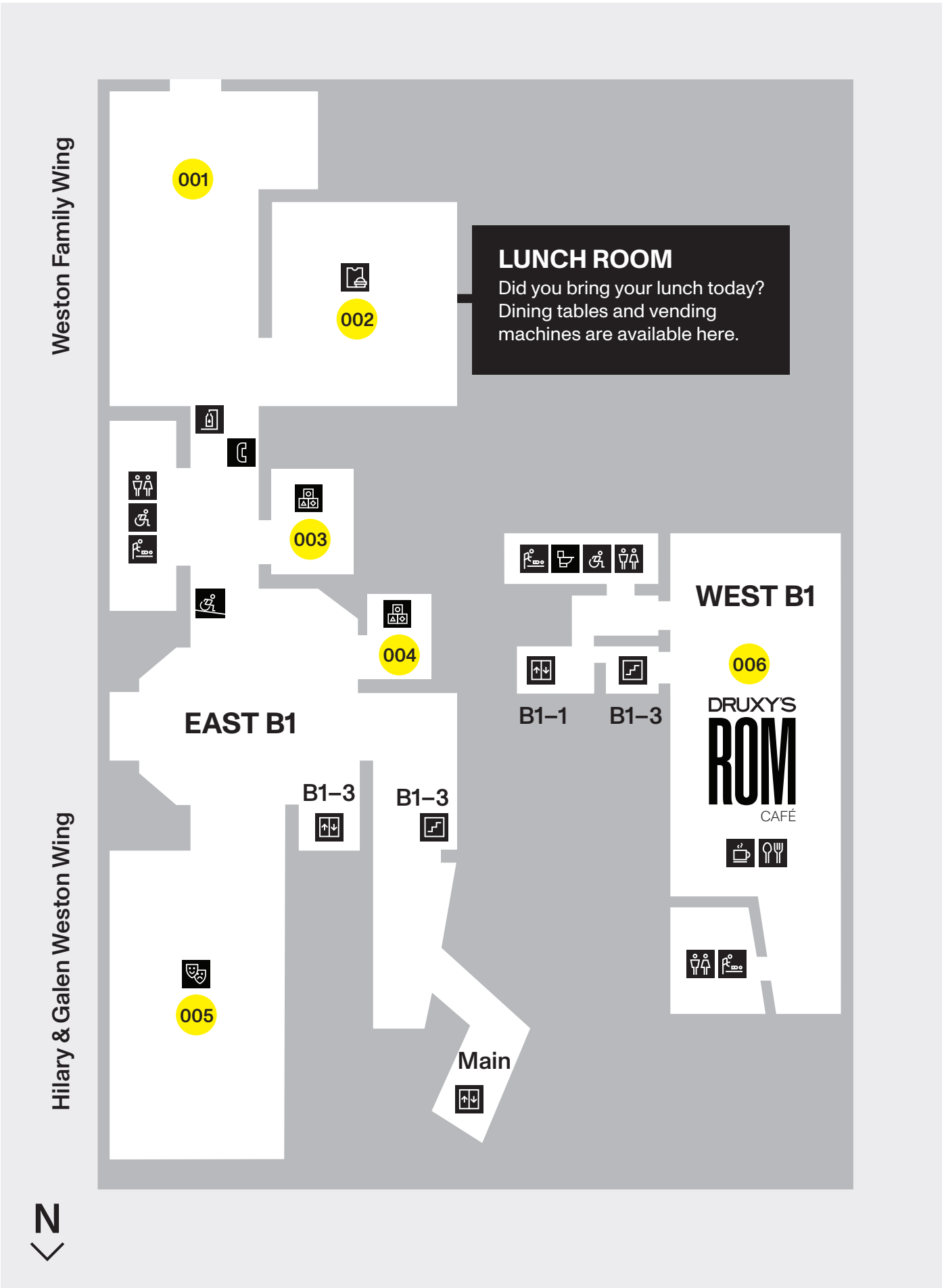
Washrooms

Washrooms

Washrooms

Washrooms

Restaurant



LEVEL B2

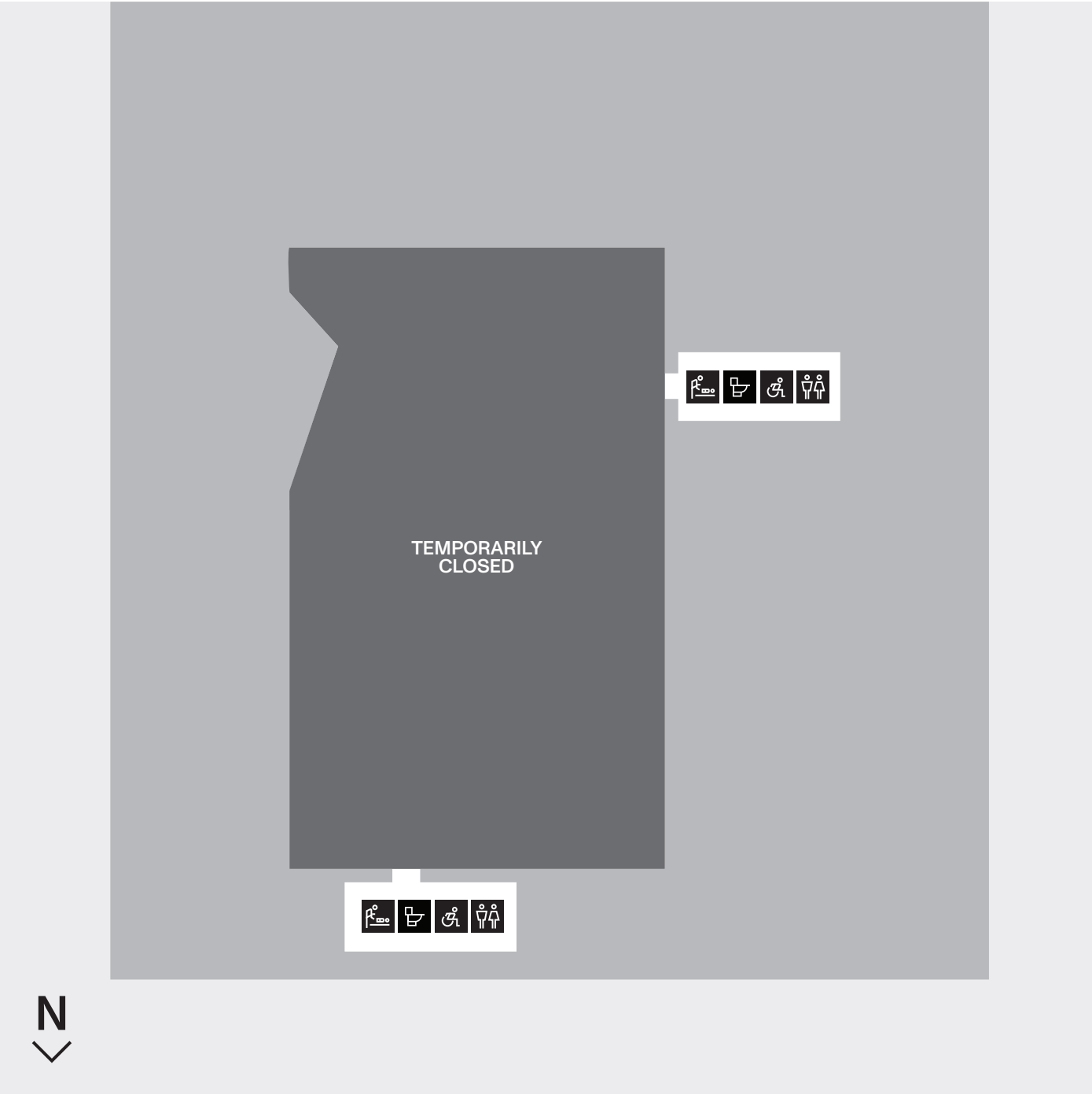
007 Garfield Weston Exhibition Hall **Temporarily Closed**



Elevators

Stairs

Washrooms



VIP ACCESS TO 4 BILLION YEARS OF BEAUTY AND WONDER.

Ask us how to turn your admission tickets into a ROM Membership.

Member Benefits

- Free admission to all galleries & special exhibitions
- Exclusive exhibitions and gallery previews
- Advance booking privileges
- Discounts on programs, events and lectures
- and more!

joinROM.ca | 416 586 5700

