



ROM Community Access Network



The Royal Ontario Museum's Community Access Network (ROMCAN) was created in 2008 to make the Museum accessible to everyone by providing free Museum tickets or access directly to communities and individuals who may not otherwise visit the Museum. ROMCAN is an important part of the ROM mandate to make its collections "known to the public."

HOW DOES IT WORK?

Every year, thousands of general admission tickets to the ROM are distributed through participating community and charitable organizations to communities in need. The communities that receive ROMCAN tickets include new comers to Canada, marginalized youth, families & children living with poverty, Canadians with disabilities, abused women, and children with life-threatening medical conditions. To learn more about these participating organizations read our [Community Partner Profiles](#).

To take advantage of this part of the program interested parties must be a client/member/partner of one of the member organizations under the ROMCAN program. **If your organization is not a partner of any of our ROMCAN partners, your organization might be eligible to submit an application. Please review the terms and conditions.**

Submitting a Request

All applications must be made in written form and include the following:

1. Organization Name and Logo (Letterhead)
2. Contact Name and title
3. Phone Number
4. Email Address
5. Organization Charitable Number
6. Number of admission tickets you are requesting and the date of your intended conducted visit
7. A brief description on why subsidized admission is needed, and how it will benefit the visitors attending.
8. Signature

Please submit your request via email at accessibility@rom.on.ca

Terms and Conditions

Should your charitable organization or community group qualify for the ROMCAN program, the following terms and conditions will apply:

1. The Museum accepts free general admission ticket applications from non-profit organizations, application must be made in written form directed to the Senior Advisor of Inclusion, at least 3 weeks ahead of the estimated day of visit.
2. Due to the large number of requests, each charitable organization or community group will only be eligible to receive **one donation per calendar year with a maximum of 45 individual tickets per donation.**
3. **Not all applications can be approved. Free admission tickets applications are awarded based on financial need in the community served by the community group or non-profit organization.**
4. Tickets donations will be awarded on a first come first serve **monthly** basis.
5. Each charitable organization or community group may re-submit their request in subsequent months to re-qualify for a donation.

If you require further information, please contact the Royal Ontario Museum at accessibility@rom.on.ca.