ROM is committed to accessibility for all visitors. Access to our collections and information resources is one of our primary and defining responsibilities.

We recognize the diversity of our visitors' abilities and needs, and offer a variety of programs and services to ensure the accessibility of the Museum and its collections.

**Support Persons**

We have developed an Admission Policy that provides free admission to support persons who will be assisting and accompanying persons with accessibility needs throughout the Museum. Please check our Ticket Information for details.

**Access 2 Entertainment Program**

ROM is proud to be a partner of the Access 2 Entertainment Program administered by Easter Seals Canada. This program provides a dignified and positive entertainment experience for persons with accessibility needs who require the support of an attendant. See easterseals.ca for more information.

**Entrances**

The Bloor St. Entrance is level with Bloor Street and features automatic sliding doors. The Queen's Park Weston Entrance features a ramp and push button automatic doors. School groups may use the President's Choice School Entrance, located at the south end of the building on Queen's Park, and is equipped with an automatic door. This entrance can be accessed by a ramp with handrails by the planetarium.

All entrances feature an off-loading layby to drop off and pick up visitors with accessibility needs.

ROM has a board policy of Public Access and is a leader in implementing the Accessibility for Ontarians with Disabilities Act (AODA).

For more information on accessibility at the Museum, please visit rom.on.ca/access or contact:

Senior Advisor, Inclusion
Royal Ontario Museum
100 Queen's Park
Toronto, ON
M5S 2C6
Tel: 416.586.5823
Fax: 416.586.5504
E-mail: accessibility@rom.on.ca

Tel: 416 586 5682
E-mail: accessibility@rom.on.ca
Wheelchairs
A limited number of manual wheelchairs are available at coat check, free of charge, with identification. No reservation required.

Assistive Listening Devices
An induction loop system is installed in our admission desk. Hearing aid wearers with a “T” (telecoil) setting, can request FM assistive listening devices (neck loops) for special tours and lectures.

Tactile Objects
A number of permanent galleries feature bronze replicas of artifacts mounted on plinths with Braille labels.

Tactile Books
Tactile books, available for some exhibitions and some collections, can be reviewed on-site at the ROM library.

Audio Description
Available for selected exhibitions, the ROM Audio Description collection can be reviewed by visiting rom.on.ca/audio

Sensory Friendly Guide
Visit our website for helpful tips on preparing for your Museum visit. The ROM MagnusCards digital app is also available online.

Accessible Parking
Paid parking lots within walking distance of the Museum
- 9 Bedford Road, north of Bloor Street, west of Avenue Road
- 37 Yorkville Ave, north of Bloor Street, east of Bay Street
The parking lot at 9 Bedford Road has accessible parking spots available and the facility is wheel-chair accessible by elevator.

Public Transit
St. George is the closest accessible TTC station and located one block west of the Museum. Please note that Museum station is not wheelchair accessible.

Visitor Information
If you have specific questions or concerns, please contact ROM in advance of your visit at: 416 586 8000
Bell Relay Service (for visitors who are d/Deaf, deafened and hard of hearing): 711 or 1 800 855 0511

Hours of Operation
Daily: 9:30 am – 5:00 pm
The switchboard is operated by bilingual employees.
 LEVEL 1
 MAIN ENTRANCE

- Michael Lee-Chin Crystal Building
- Heritage Building

A. ROM Boutique
B. Thorsell Spirit House
C. Stair of Wonders
D. Main Elevators
E. Gloria Chen Court
F. Restaurant Elevator
G. Samuel Hall Currelly Gallery
H. Totem Pole Stairs
I. Rotunda Elevator
J. Rotunda

101. Chinese Architecture
102. Chinese Sculpture
103. China
104. Korea
105. Special Exhibitions Gallery
106. First Peoples
107. Learning Centre
108. Library and Archives
109. Volunteer Centre

Elevators, Stairs, Washrooms, Coat Check, Boutique, Admissions/Membership, Automated External Defibrillators, Quiet Zone
**LEVEL 2**

Michael Lee-Chin Crystal Building
Heritage Building

A  Stair of Wonders
B  Main Elevators
C  Rotunda Elevator
D  Totem Pole Stairs

201  Dinosaurs
202  Mammals
203  Birds
204  Bat Cave
205  Hands-on Biodiversity
206  Biodiversity: Life in Crisis
207  Earth’s Treasures
208  Dawn of Life Gallery
LEVEL 3

- Michael Lee-Chin Crystal Building
- Heritage Building

A  Stair of Wonders
B  Main Elevators
C  Rotunda Elevator
D  Eaton Court
E  Totem Pole Stairs

301  Africa, the Americas and Asia-Pacific
302  Middle East
303  South Asia
304  Egypt
305  Nubia
306  Rome
307  Ancient Cyprus
308  Bronze Age Aegean
309  Ancient Greece
310  Byzantium
311  Centre Block
312  Europe: Evolution of Style
313  European Rotating Exhibitions
314  Europe: Themes and Collections
LEVEL 4

- Michael Lee-Chin Crystal Building

A  Stair of Wonders
B  Main Elevators

401  Patricia Harris Gallery
402  Roloff Beny Gallery

PLEASE NOTE:
ACCESS TO LEVEL 4 GALLERIES IS VIA THE STAIR OF WONDERS AND MAIN ELEVATORS ONLY.
LUNCH ROOM
Did you bring your lunch today? Dining tables and vending machines are available here.
LOOKING FOR THE CAFÉ?
Access via the Restaurant Elevator on Level 1 in Chen Court, or use the West Stairs on Levels 1, 2 and 3.
LEVEL B2
SECOND BASEMENT LEVEL
MAJOR EXHIBITIONS

- Michael Lee-Chin Crystal Building
- Garfield Weston Exhibition Hall
- Stair of Wonders
- Main Elevators
4 BILLION YEARS OF BEAUTY AND WONDER
Membership gives you year-long VIP access to ROM. Join Today and we will apply your admission ticket towards your new membership.

Member Benefits
• Unlimited FREE admission to all galleries and exhibitions
• Member exclusive exhibition and gallery previews
• Advance booking opportunities for exhibitions, tickets programs, and events
• And more!

Bell Relay Service
(for visitors who are d/Deaf, deafened and hard of hearing):
711 or 1 800 855 0511

joinROM.ca | 416 586 5700