

ENGLISH

Accessibility
Map Guide

ROM

ROM is committed to accessibility for all visitors. Access to our collections and information resources is one of our primary and defining responsibilities.

We recognize the diversity of our visitors' abilities and needs, and offer a variety of programs and services to ensure the accessibility of the Museum and its collections.

Support Persons

We have developed an Admission Policy that provides free admission to support persons who will be assisting and accompanying persons with accessibility needs throughout the Museum. Please check our Ticket Information for details.



Access 2 Entertainment Program

ROM is proud to be a partner of the Access 2 Entertainment Program administered by Easter Seals Canada. This program provides a dignified and positive entertainment experience for persons with accessibility needs who require the support of an attendant. See easterseals.ca for more information.

Entrances

The Bloor St. Entrance is level with Bloor Street and features automatic sliding doors. The Queen's Park Weston Entrance features a ramp and push button automatic doors. School groups may use the President's Choice School Entrance, located at the south end of the building on Queen's Park, and is equipped with an automatic door. This entrance can be accessed by a ramp with handrails by the planetarium.

All entrances feature an off-loading layby to drop off and pick up visitors with accessibility needs.

ROM has a board policy of Public Access and is a leader in implementing the Accessibility for Ontarians with Disabilities Act (AODA).

For more information on accessibility at the Museum, please visit rom.on.ca/access or contact:

Tel: 416 586 5682

E-mail: accessibility@rom.on.ca



Wheelchairs

A limited number of manual wheelchairs are available at coat check, free of charge, with identification. No reservation required.



Assistive Communication Technology

Available at the admissions desk, an assistive communication technology allows real time, face to face communication between a visitor who is d/Deaf and our staff members.



Assistive Listening Devices

An induction loop system is installed in our admission desk. Hearing aid wearers with a “T” (telecoil) setting, can request FM assistive listening devices (neck loops) for special tours and lectures.



Tactile Objects

A number of permanent galleries feature bronze replicas of artifacts mounted on plinths with Braille labels.



Tactile Books

Tactile books, available for some exhibitions and some collections, can be reviewed on-site at the ROM library.



Audio Description

Available for selected exhibitions, the ROM Audio Description collection can be reviewed by visiting rom.on.ca/audio



Sensory Friendly Guide

Visit our website for helpful tips on preparing for your Museum visit. The ROM MagnusCards digital app is also available online.



Accessible Parking

Paid parking lots within walking distance of the Museum

- 9 Bedford Road, north of Bloor Street, west of Avenue Road
- 37 Yorkville Ave, north of Bloor Street, east of Bay Street

The parking lot at 9 Bedford Road has accessible parking spots available and the facility is wheel-chair accessible by elevator.



Public Transit

St. George is the closest accessible TTC station and located one block west of the Museum. Please note that Museum station is not wheelchair accessible.



Visitor Information

If you have specific questions or concerns, please contact ROM in advance of your visit at: 416 586 8000

Bell Relay Service (for visitors who are d/Deaf, deafened and hard of hearing): 711 or 1 800 855 0511

Hours of Operation

Daily: 9:30 am – 5:00 pm

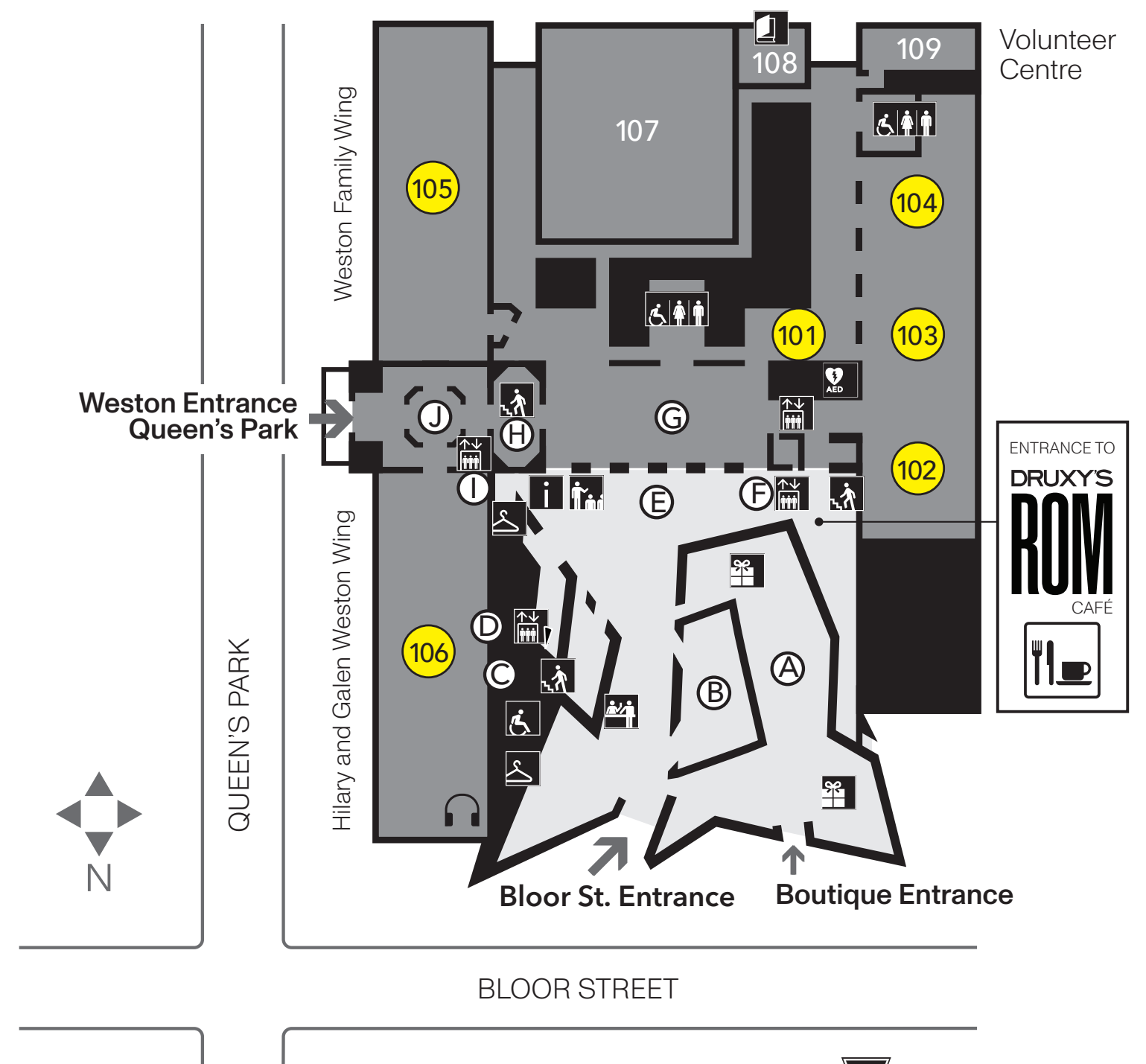
The switchboard is operated by bilingual employees.









LEVEL 1 MAIN ENTRANCE

-  Michael Lee-Chin Crystal Building
-  Heritage Building

- A ROM Boutique
- B Thorsell Spirit House
- C Stair of Wonders
- D Main Elevators
- E Gloria Chen Court
- F Restaurant Elevator
- G Samuel Hall Currelly Gallery
- H Totem Pole Stairs
- I Rotunda Elevator
- J Rotunda

- 101 Chinese Architecture
- 102 Chinese Sculpture
- 103 China
- 104 Korea
- 105 Special Exhibitions Gallery
- 106 First Peoples
- 107 Learning Centre
- 108 Library and Archives
- 109 Volunteer Centre



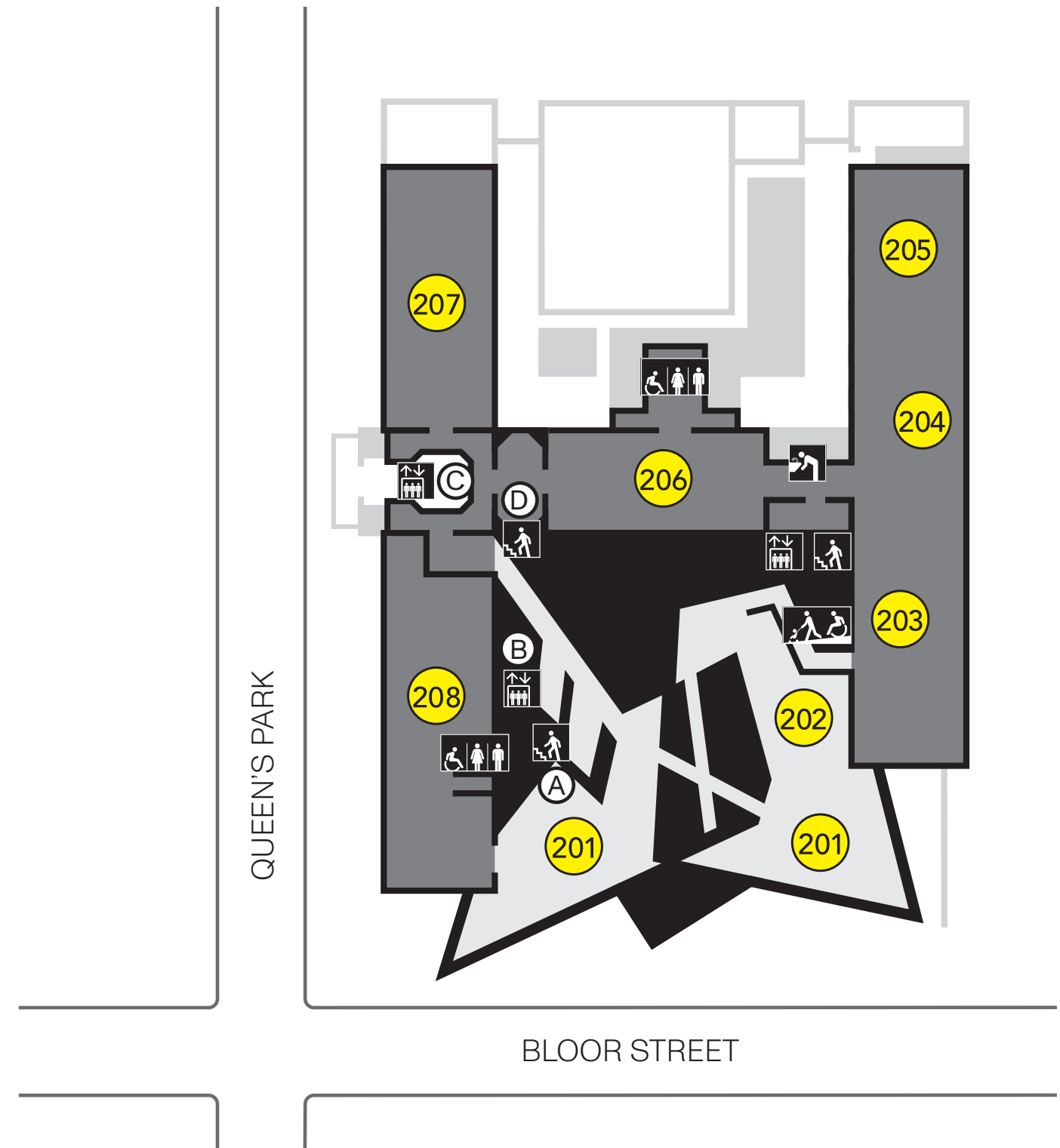
-  Elevators
-  Stairs
-  Washrooms
-  Coat Check
-  Boutique
-  Admissions/ Membership
-  Automated External Defibrillators
-  Quiet Zone

LEVEL 2

-  Michael Lee-Chin Crystal Building
-  Heritage Building

- A Stair of Wonders
- B Main Elevators
- C Rotunda Elevator
- D Totem Pole Stairs

- 201 Dinosaurs
- 202 Mammals
- 203 Birds
- 204 Bat Cave
- 205 Hands-on Biodiversity
- 206 Biodiversity: Life in Crisis
- 207 Earth's Treasures
- 208 Dawn of Life Gallery



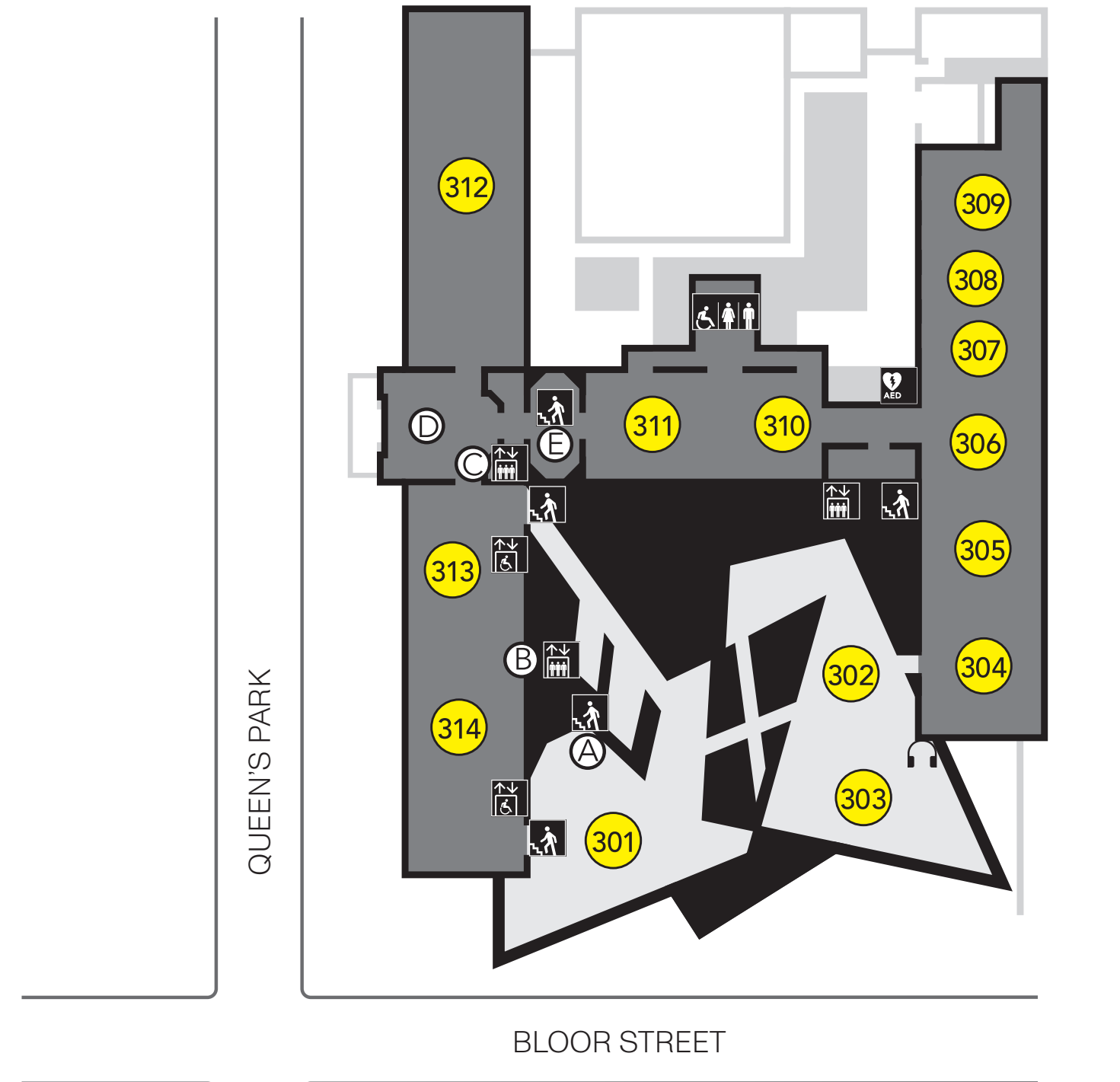
				
Elevators	Stairs	Washrooms	Ramp	Drinking Fountain







LEVEL 3

Michael Lee-Chin Crystal Building
 Heritage Building

- A Stair of Wonders
- B Main Elevators
- C Rotunda Elevator
- D Eaton Court
- E Totem Pole Stairs

- 301 Africa, the Americas and Asia-Pacific
- 302 Middle East
- 303 South Asia
- 304 Egypt
- 305 Nubia
- 306 Rome
- 307 Ancient Cyprus
- 308 Bronze Age Aegean
- 309 Ancient Greece
- 310 Byzantium
- 311 Centre Block
- 312 Europe: Evolution of Style
- 313 European Rotating Exhibitions
- 314 Europe: Themes and Collections



					
Elevators	Stairs	Washrooms	Chairlift	Automated External Defibrillators	Quiet Zone

LEVEL 4

 Michael Lee-Chin Crystal Building

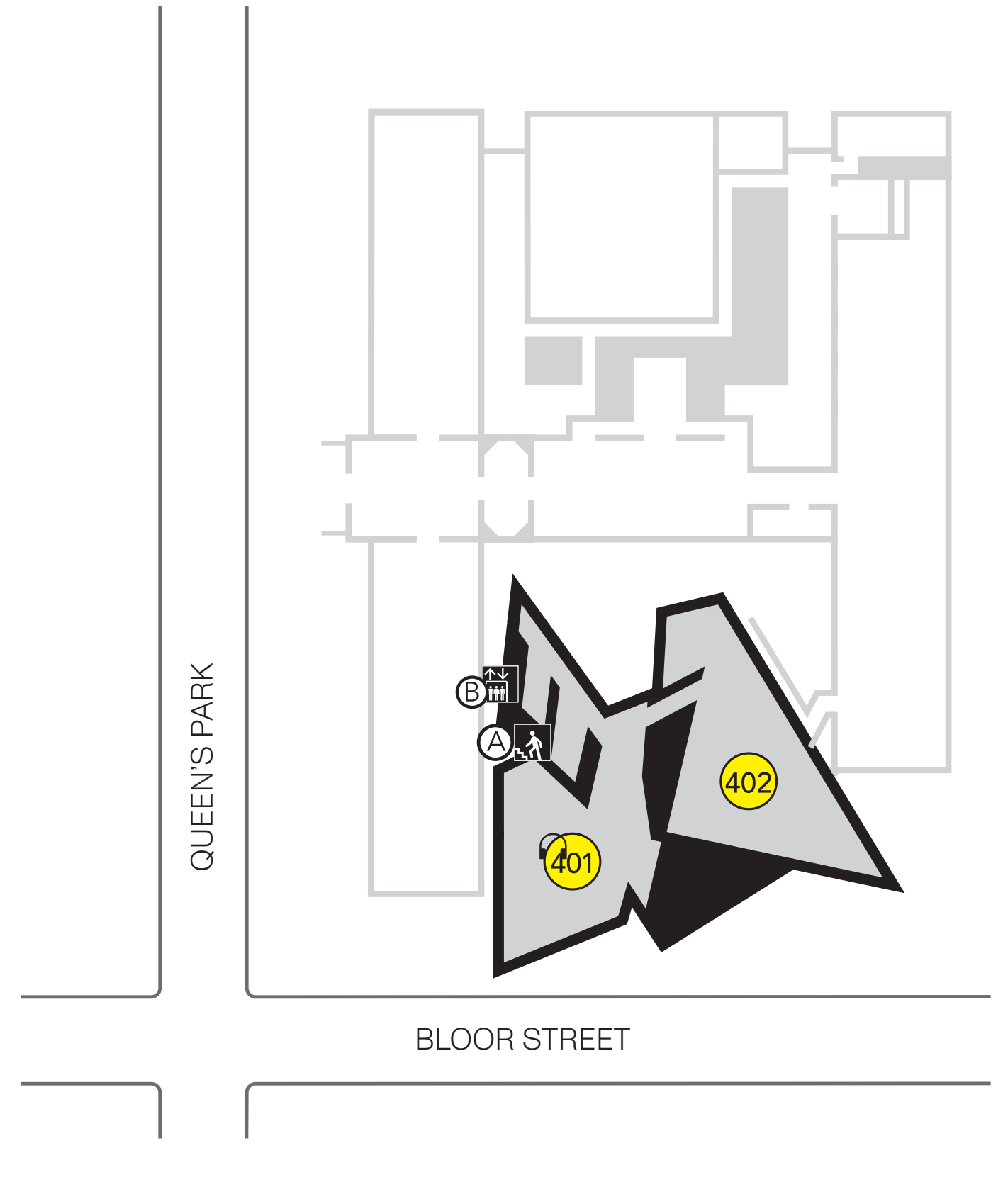
A Stair of Wonders

B Main Elevators

401 Patricia Harris Gallery

402 Roloff Beny Gallery

**PLEASE NOTE:
ACCESS TO LEVEL 4 GALLERIES
IS VIA THE STAIR OF WONDERS AND
MAIN ELEVATORS ONLY.**




Elevators











Stairs

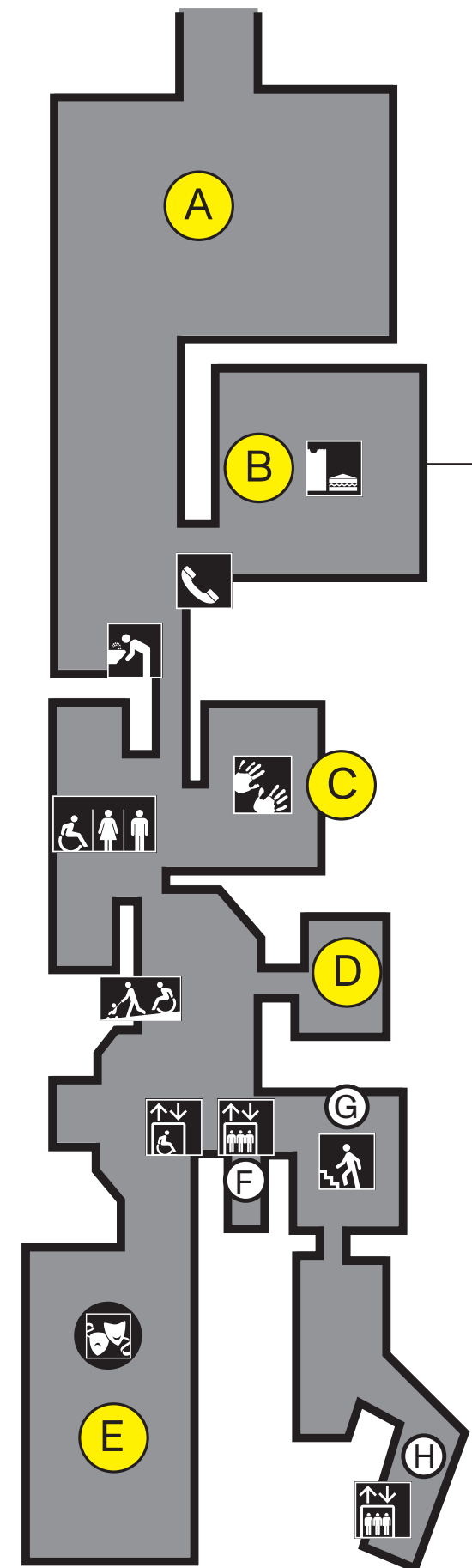

Quiet Zone

LEVEL B1 FIRST BASEMENT LEVEL

 Heritage Building

- A** School Group Reception
- B** Lunchroom
- C** Studio
- D** Studio
- E** Eaton Theatre
- F Rotunda Elevator
- G Totem Pole Stairs
- H Main Elevators

								
Elevators	Stairs	Washrooms	Drinking Fountain	Pay Phone	Ramp	Lunch Room	Studio	Theatre



LUNCH ROOM
Did you bring your lunch today?
Dining tables and vending machines
are available here.

LEVEL B1 FIRST BASEMENT LEVEL

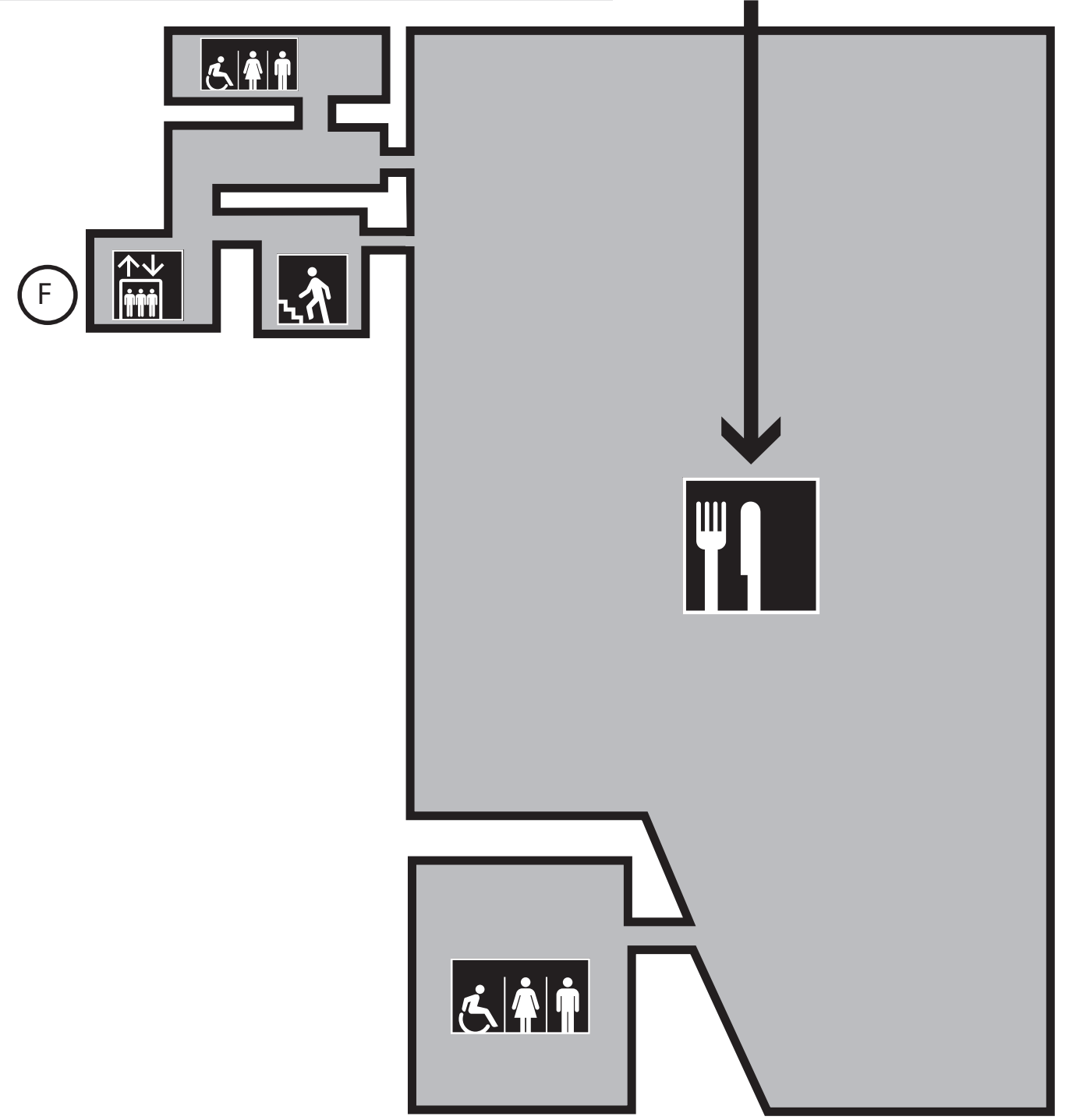
 Druxy's ROM Café

F Restaurant Elevator




LOOKING FOR THE CAFÉ?
Access via the Restaurant Elevator on Level 1 in Chen Court, or use the West Stairs on Levels 1, 2 and 3

DRUXY'S
ROM
CAFÉ



LEVEL B2 SECOND BASEMENT LEVEL

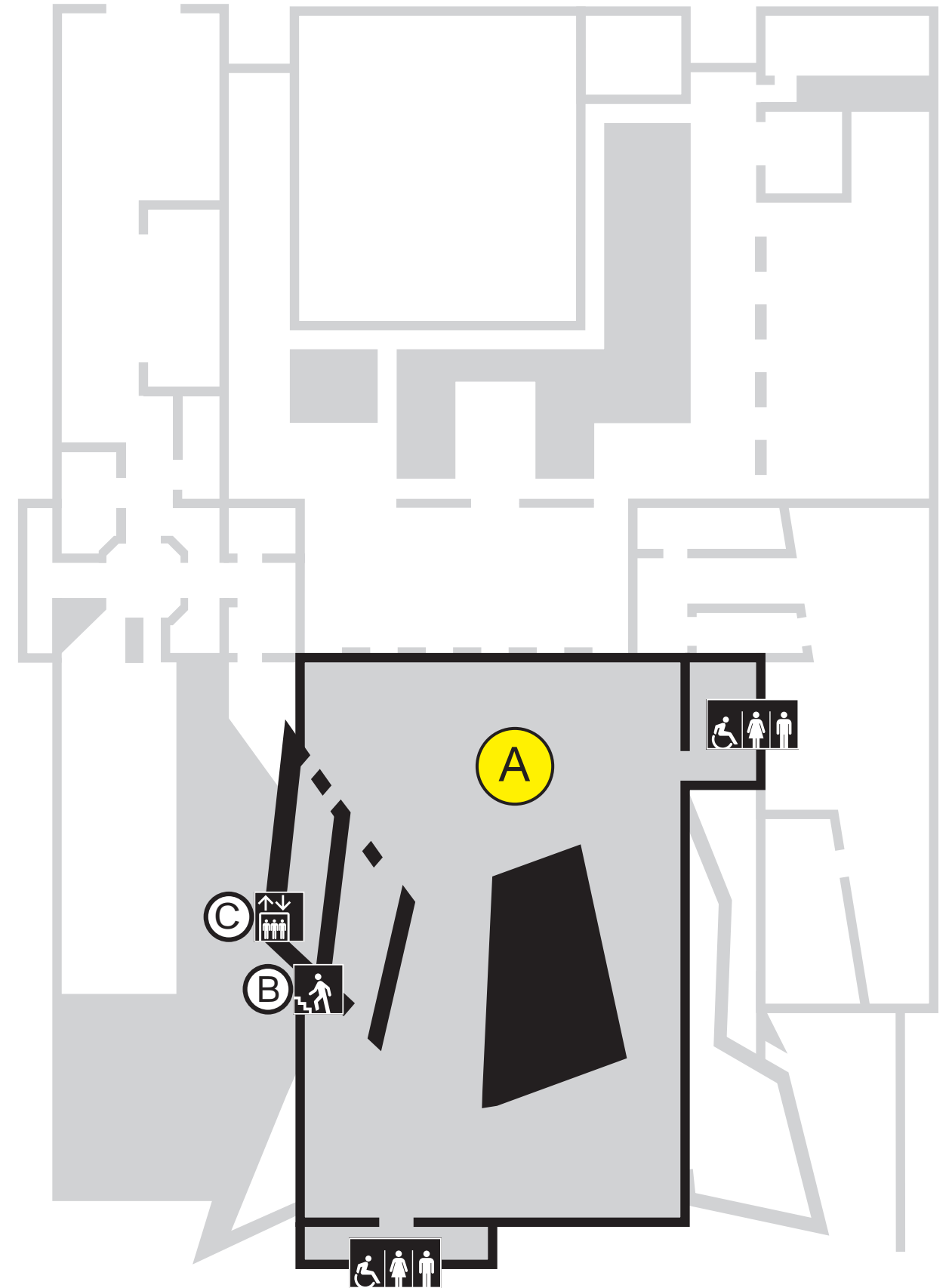
MAJOR EXHIBITIONS

 Michael Lee-Chin Crystal Building

 Garfield Weston Exhibition Hall

 Stair of Wonders

 Main Elevators



Elevators



Stairs



Washrooms

4 BILLION YEARS OF BEAUTY AND WONDER

Membership gives you year-long VIP access to ROM.

Join Today and we will apply your admission ticket towards your new membership.

Member Benefits

- Unlimited FREE admission to all galleries and exhibitions
- Member exclusive exhibition and gallery previews
- Advance booking opportunities for exhibitions, tickets programs, and events
- And more!

Bell Relay Service

**(for visitors who are d/Deaf, deafened and hard of hearing):
711 or 1 800 855 0511**