



# MAP GUIDE

# PRIM

The ROM is committed to accessibility for all visitors. Access to our collections and information resources is one of our primary and defining responsibilities.

The ROM recognizes the diversity of our visitors' abilities and needs, and we offer a variety of programs and services to ensure the accessibility of the Museum and its collections. Review the program and service offerings for visitors with disabilities at the ROM.

### **Support Persons**

The ROM has developed an Admission Policy for persons with disabilities that enables visitors who use a support person to bring that person with them while accessing our exhibitions, programs and services and their support person will receive free admission. Please check our Ticket Information for details.



### **Access 2 Entertainment Program**

The ROM is proud to be a partner of the Access 2 Entertainment Program administered by Easter Seals Canada. This program provides a dignified and positive entertainment experience for people with disabilities who require the support of an attendant. See [easterseals.ca](http://easterseals.ca) for more information.

### **Entrances**


The main entrance features automatic sliding doors and is located on Bloor Street entering the Michael Lee Chin Crystal. Groups and school groups may use the President's Choice School Entrance, located at the south end of the building on Queen's Park, and equipped with an automatic door. This entrance can be accessed by a ramp with handrails by the planetarium.

Both entrances feature an off-loading layby to drop off and pick up visitors with disabilities.

The ROM has a board policy of Public Access and is a leader in implementing the Accessibility for Ontarians with Disabilities Act (AODA).

For more information on accessibility at the Museum, please see [www.rom.on.ca/access](http://www.rom.on.ca/access) or contact:

**Audience Coordinator**  
Royal Ontario Museum  
100 Queen's Park  
Toronto, ON  
M5S 2C6

**Tel: 416.586.5682**  
**E-mail: [accessibility@rom.on.ca](mailto:accessibility@rom.on.ca)**  
** @ROMtoronto**



**Wheelchairs**

A limited number of manual wheelchairs are available at coat check, free of charge, with identification. No reservation required.



**Assistive Communication Technology**

Available at the admissions desk, an assistive communication technology allows real time, face to face communication between a visitor who is deaf and our staff members.



**Assistive Listening Devices**

An induction loop system is installed in our admission desk. Hearing aid wearers with a "T" (telecoil) setting, can request FM assistive listening devices (neck loops) for special tours and lectures.



**Tactile Objects**

A number of permanent galleries feature bronze replicas of artifacts mounted plinths with Braille labels.



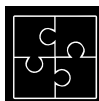
**Tactile Books**

Tactile books, available for some exhibitions and some collections, can be reviewed on-site at the ROM library.



**Audio Description**

Available for selected exhibitions, the ROM Audio Description collection can be reviewed by visiting [www.rom.on.ca/audio](http://www.rom.on.ca/audio)



**\*Guide for Visitors with Autism\***

See our website for some helpful tips on preparing for your Museum visit. ROM MagnusCards digital app is also available online.



**Accessible Parking**

Paid parking lots within walking distance of the Museum

- 9 Bedford Road, north of Bloor Street, west of Avenue Road
- 37 Yorkville Ave, north of Bloor Street, east of Bay Street

The parking lot at 9 Bedford Road has accessible parking spots available and the facility is wheel-chair accessible by elevator.



**Public Transit**

St. George is the closest accessible TTC station and located one block west of the Museum. Please note that Museum station is not wheelchair accessible.



**Visitor Information**

If you have specific questions or concerns, please contact the ROM in advance of your visit at:

**Main switchboard: 416.586.8000**

Bell Relay Service (for visitors who are deaf, deafened and hard of hearing):  
711 or 1.800.855.0511


**Switchboard: Hours of Operation**

Daily: 9:30 am - 5:00 pm

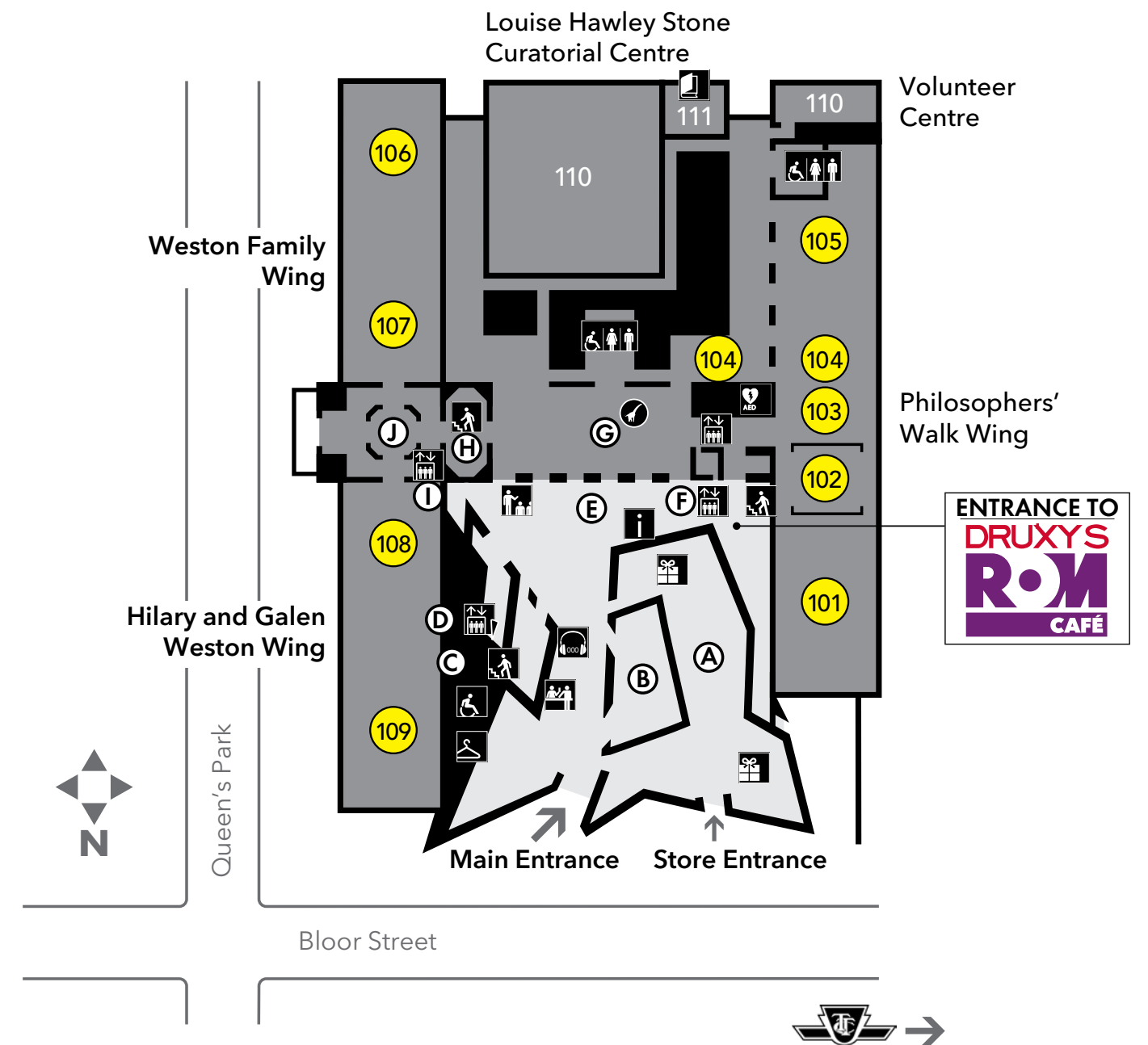
The switchboard is operated by bilingual employees.

# LEVEL 1 MAIN ENTRANCE

-  Michael Lee-Chin Crystal Building
-  Heritage Building

- A ROM Boutique
- B Thorsell Spirit House
- C Stair of Wonders
- D Main Elevators
- E Gloria Chen Court
- F Restaurant Elevator
- G Samuel Hall  Currelly Gallery
- H Totem Pole Stairs
- I Rotunda Elevator
- J Rotunda

- 101 Japan
- 102 Asian Special Exhibitions
- 103 Chinese Sculpture
- 104 China
- 105 Korea
- 106 Canadian Special Exhibitions
- 107 Canada
- 108 First Peoples Special Exhibitions
- 109 First Peoples
- 110 Learning Centre
- 111 Library and Archives



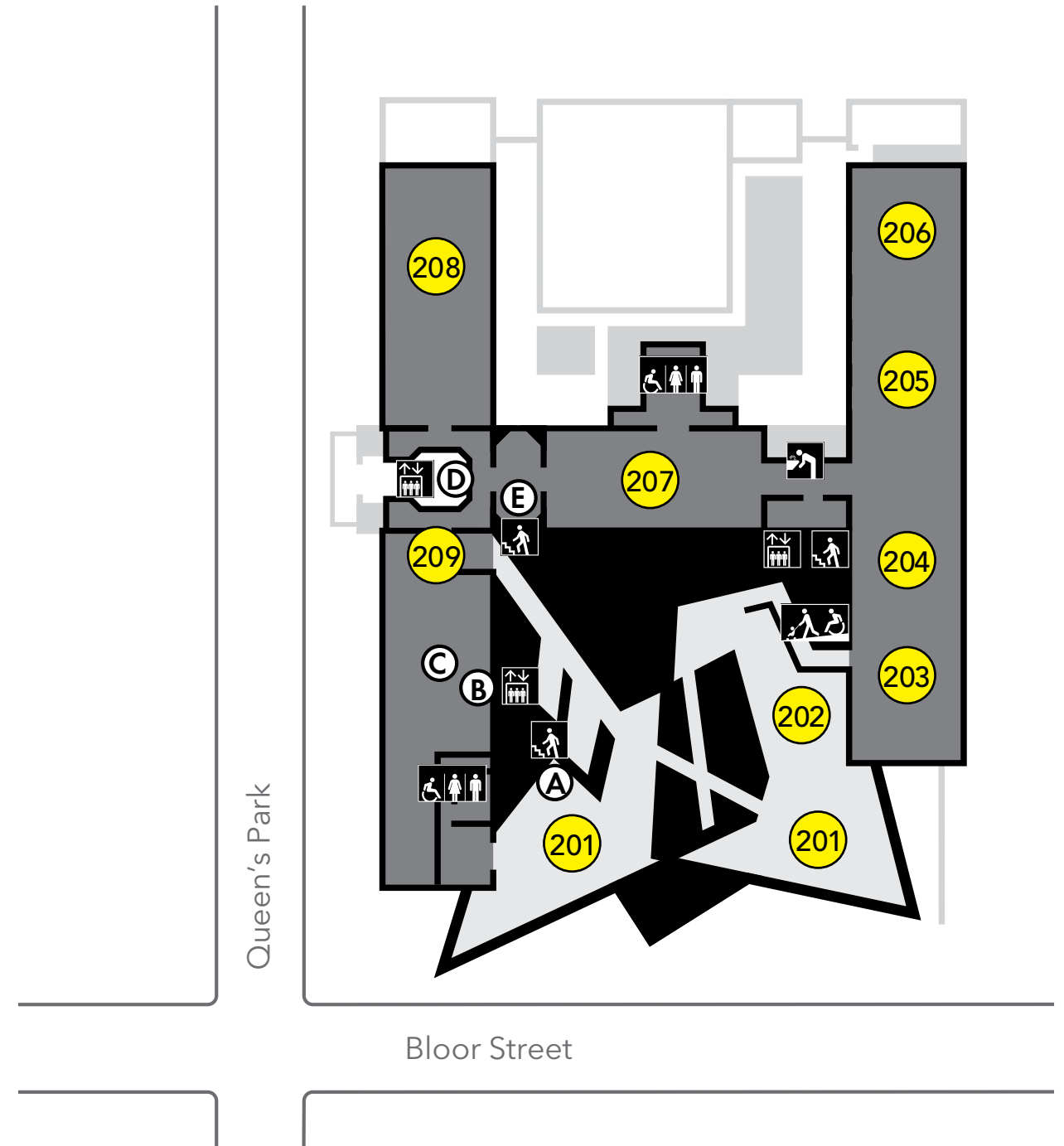
- |   |   |   |   |   |   |
|---|---|---|---|---|---|
|  |  |  |  |  |  |
| Elevators   | Stairs  | Washrooms   | Coatcheck   | Information   | Store   |
|  |  |  |  |  |   |
| Drinking Fountain   | Audio Tour Rentals  | Library & Archives  | Admissions/ Membership  | Automated External Defibrillators   |   |

# LEVEL 2

-  Michael Lee-Chin Crystal Building
-  Heritage Building

- A Stair of Wonders
- B Main Elevators
- C Bronfman Hall
- D Rotunda Elevator
- E Totem Pole Stairs

- 201 Dinosaurs
- 202 Mammals
- 203 Discovery Gallery
- 204 Birds
- 205 Bat Cave
- 206 Hands-on Biodiversity
- 207 Biodiversity: Life in Crisis
- 208 Earth's Treasures
- 209 Special Exhibitions



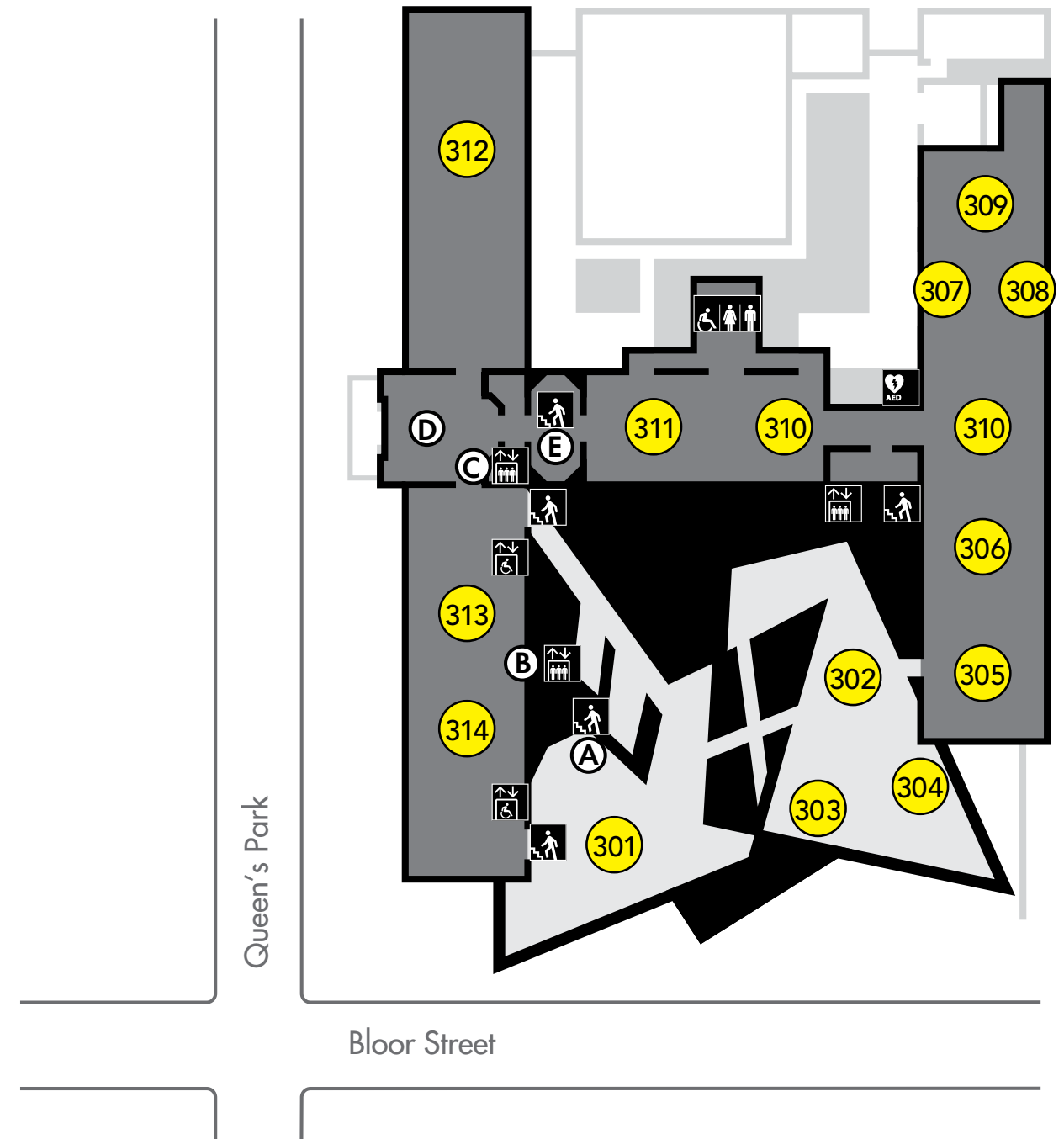
-  Elevators
-  Stairs
-  Washrooms
-  Drinking Fountain
-  Ramp






# LEVEL 3

-  Michael Lee-Chin Crystal Building
-  Heritage Building

- A Stair of Wonders
- B Main Elevators
- C Rotunda Elevator
- D Eaton Court
- E Totem Pole Stairs

- 301 Africa, the Americas and Asia-Pacific
- 302 Middle East
- 303 South Asia
- 304 Middle Eastern / South Asian Special Exhibitions
- 305 Africa: Egypt
- 306 Africa: Nubia
- 307 Ancient Cyprus
- 308 Bronze Age Aegean
- 309 Greece
- 310 Rome, Byzantium
- 311 Centre Block
- 312 Europe: Evolution of Style
- 313 European Special Exhibitions
- 314 Europe: Themes and Collections



-  Elevators
-  Stairs
-  Washrooms
-  Automated External Defibrillators
-  Chairlift

# LEVEL 4

Michael Lee-Chin Crystal Building

A Stair of Wonders

B Main Elevators

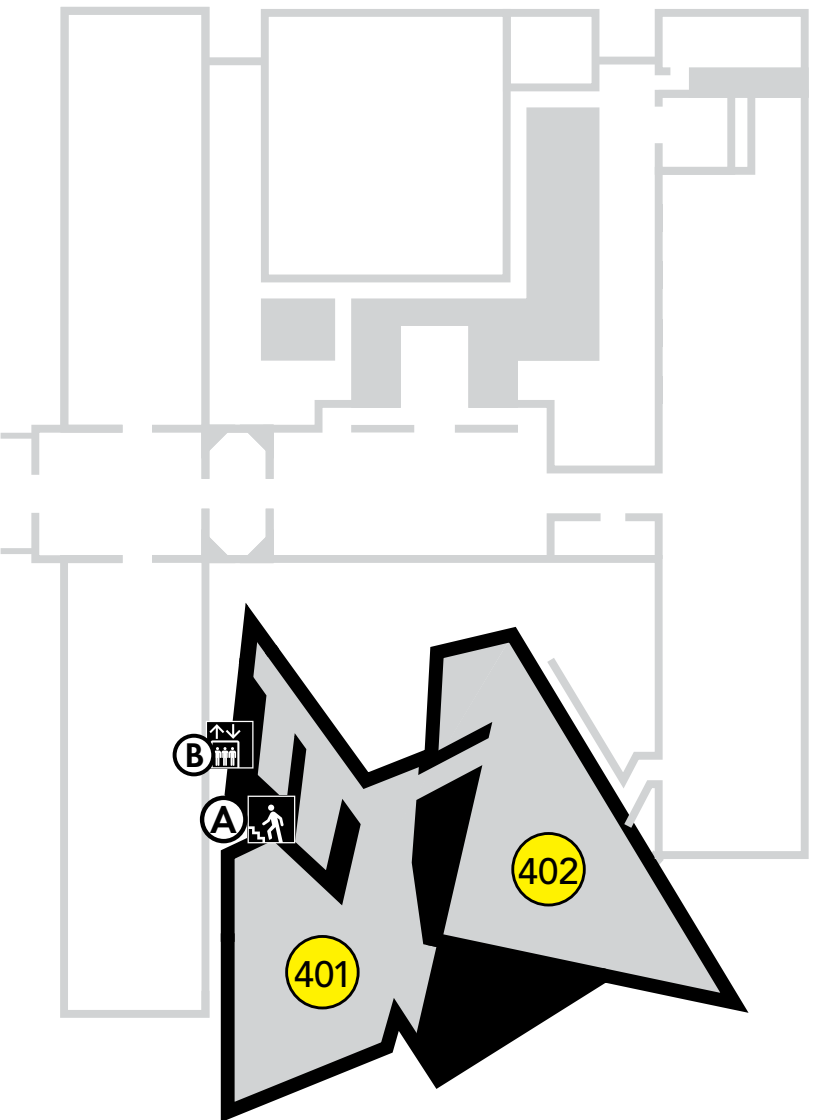
401 Textiles and Costume

402 Institute for Contemporary Culture

**PLEASE NOTE:  
ACCESS TO LEVEL 4 GALLERIES  
IS VIA THE STAIR OF WONDERS AND  
MAIN ELEVATORS ONLY.**

Queen's Park

Bloor Street



Elevators








Stairs

# LEVEL B1

## FIRST BASEMENT LEVEL

 Heritage Building

-  School Group Reception
-  Eaton Theatre
-  Rotunda Elevator
-  Totem Pole Stairs
-  Main Elevators

**PLEASE USE THE  
ROTUNDA ELEVATOR OR  
MAIN ELEVATORS**



Elevators



Stairs



Washrooms



Restaurant



Studio



Drinking  
Fountain



Pay Phone



Ramp

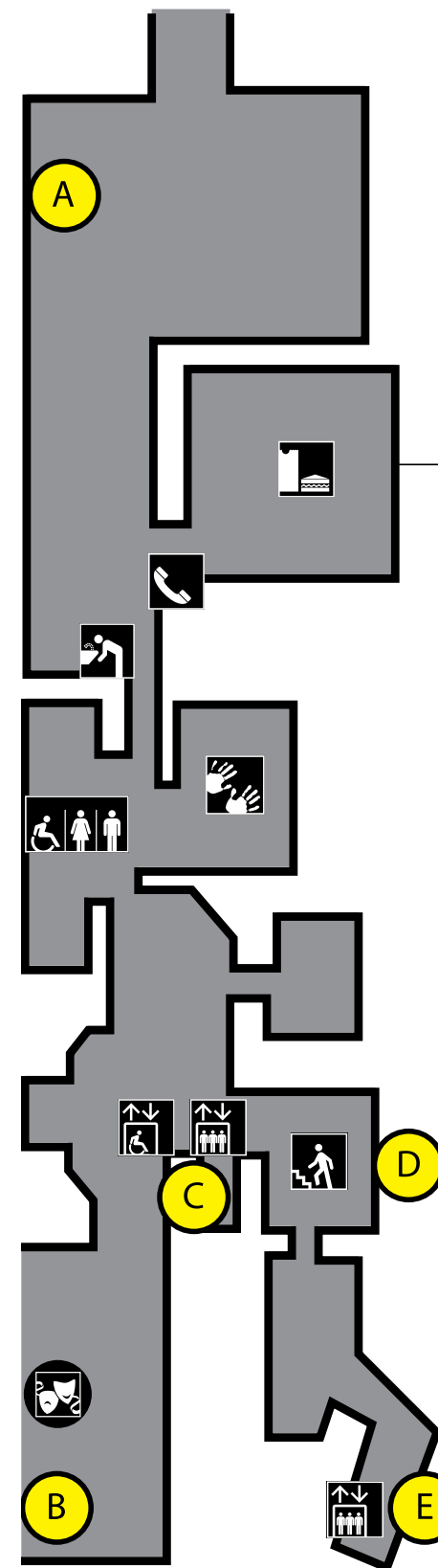


Lunch  
Room



Theatre

President's Choice School Entrance



**LUNCH ROOM**  
Did you bring your lunch today?  
Dining tables and vending machines  
are available here.



# LEVEL B1 FIRST BASEMENT LEVEL

■ Druxy's ROM Café

F Restaurant Elevator



Elevators



Stairs



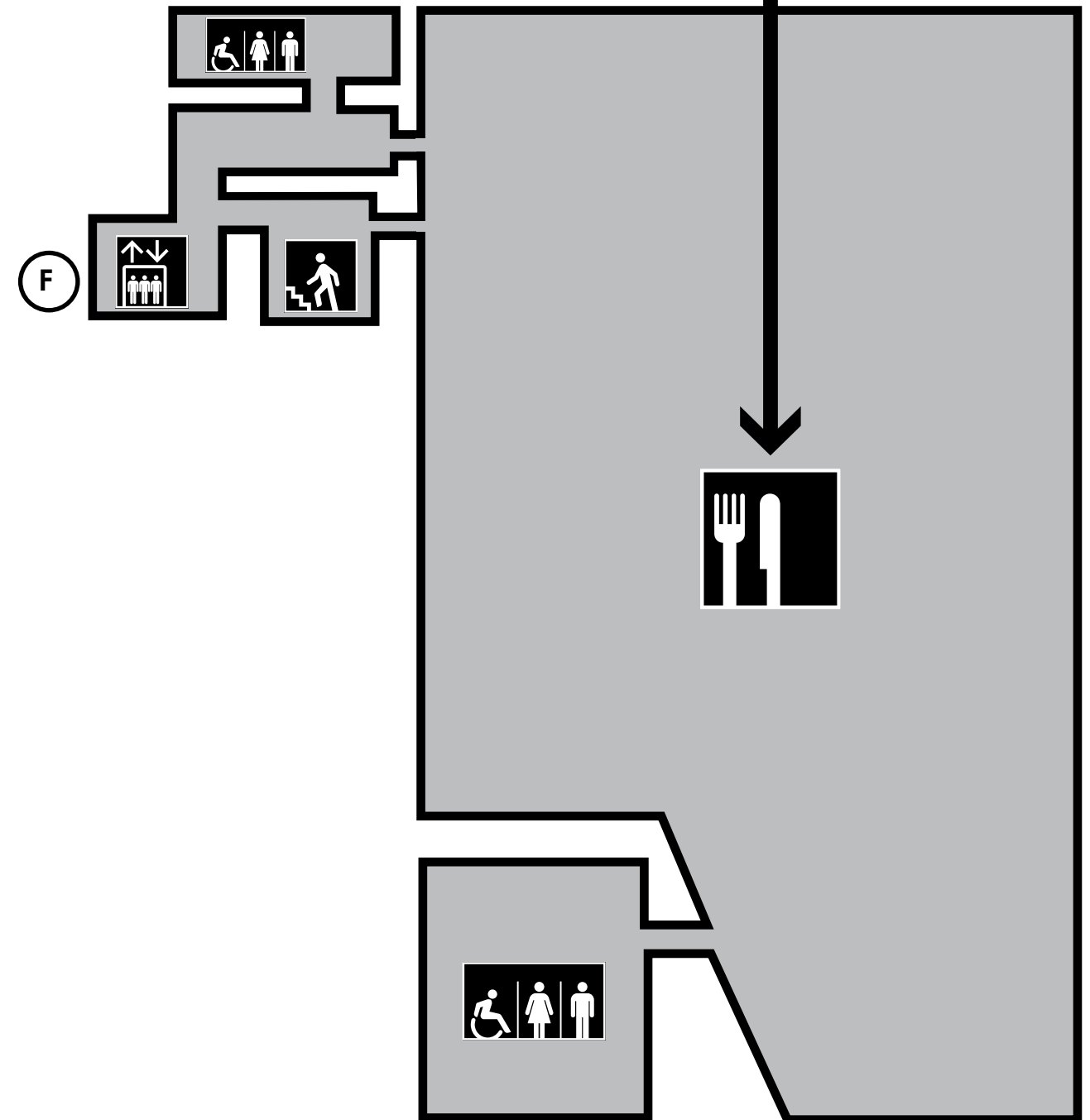
Washrooms



Restaurant

## LOOKING FOR THE CAFÉ?


Access via the Restaurant Elevator on Level 1 in Chen Court at the tail end of the big dinosaur, or use the West Stairs on Levels 1, 2 and 3



# LEVEL B2

## SECOND BASEMENT

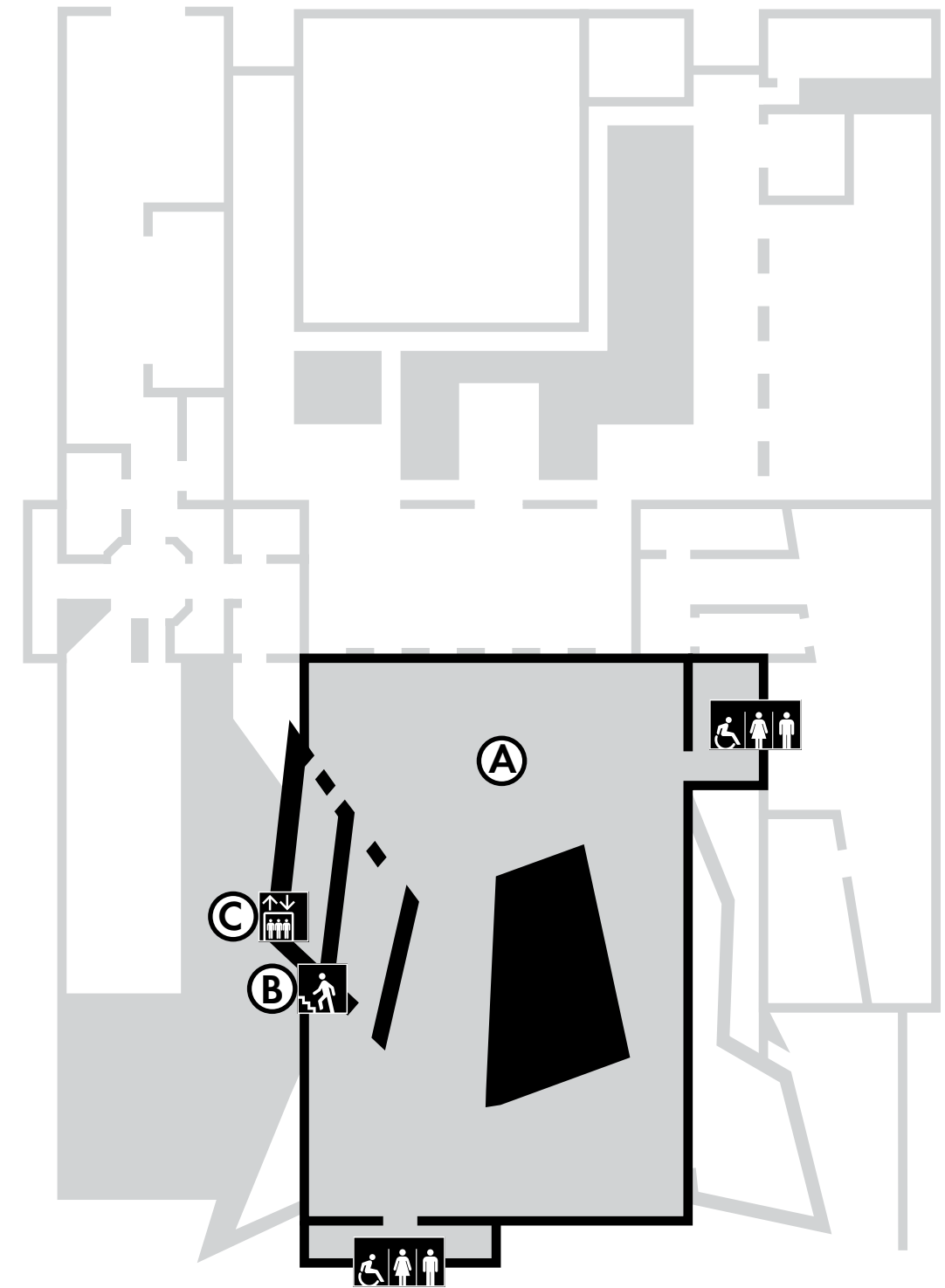
### MAJOR EXHIBITIONS

 Michael Lee-Chin Crystal Building

A Garfield Weston Exhibition Hall

B Stair of Wonders

C Main Elevators



Elevators



Stairs



Washrooms

# ROM MEMBERSHIP

## DISCOVER YOUR SENSE OF WONDER

JOIN TODAY and we will apply your admission towards your new Membership. Member benefits include:

- Unlimited FREE access to permanent galleries and special exhibitions
- Discounts on programs, events and lectures
- Member previews of new galleries and major exhibitions
- Advance booking privileges

Bell Relay Service

(for visitors who are Deaf, deafened and hard of hearing):  
711 or 1.800.855.0511



#ROMmembers | [membership@rom.on.ca](mailto:membership@rom.on.ca) | [rom.on.ca/members](http://rom.on.ca/members) | 416.586.5700