

# ROM

## Flemish Masterpiece

### Amsterdam, Bruges and Beyond by Boat

April 28 to May 10, 2025

A ROMTravel Art and Culture Trip



Figure 1: Rijksmuseum, Amsterdam, the Netherlands. © Nikolai Karaneshev, Wikimedia Commons, 2016.

Enjoy spring in the Low Countries. Navigate the waterways from Amsterdam to Bruges on a luxury river boat, where we'll see flower markets and gardens at their peak. Explore famous masterpieces and the locations where Flemish masters like Vermeer, Bruegel

and van Gogh painted them. You may have been to the Low Countries – but not where we will go, and not like this!

Dr. Alette Fleischer, a renowned Dutch art historian, and an expert in both Flemish fine art and the art and business of flower growing, will provide unique insights.

There is so much to see and experience in the Low Countries that most people miss when only visiting Amsterdam for a few days. The best way to enjoy all that the region has to offer is to do it slowly... savouring it by water.

We will see the wonderful art in Amsterdam, and travelling by the waterways, we will also glimpse or visit the towns from where the artists came and where the art originated.

Travelling through the countryside will allow us to experience so much more, such as attending flower auctions, talking to growers, and learning about “Flower Culture” at the world-famous Keukenhof, the “Garden of Europe”, as we float by fields exploding with colour.

We'll also experience one of the most beautiful medieval cities in Europe, Bruges, a UNESCO World Heritage site, before we visit Antwerp, The Hague, and Delft, where Vermeer painted.

We will taste wonderful local food... cheeses in the town markets and chocolate in the shops where it is made.

Prepare for a memorable feast for the eyes and the palate!



Figure 2: Canal, Amsterdam, the Netherlands. © Peter K. Burian, Wikimedia Commons, 2015.

## Trip Itinerary and Highlights

### Day 1 Arrivals in Amsterdam

Meet at the hotel. Welcome reception.

### Day 2 Amsterdam

Morning “tour like a local” of Amsterdam’s sights, sounds and tastes. Visit the Resistance Museum.

Afternoon tour of the Rijksmuseum. Welcome dinner.

### Day 3 Amsterdam

Morning tour of the van Gogh Museum.



Figure 3: van Gogh Museum, Amsterdam, the Netherlands. © Alf van Beem, Wikimedia Commons, 2018.

Afternoon walking tour, including the Jewish Quarter, and a visit to Anne Frank House and Museum.



Figure 4: Anne Frank House, Amsterdam, The Netherlands. © Dietmar Rabich / Wikimedia Commons / “Amsterdam (NL), Anne-Frank-Huis -- 2015 -- 7185” / CC BY-SA 4.0, 2015.

### Day 4 Amsterdam to Gouda and Back

Morning tour of Gouda with visit to the cheese market.



Figure 5: The cheese market, Gouda, The Netherlands. © Ralf Roletschek, Wikimedia Commons, 2013.

Return to Amsterdam to embark on the MS Amadeus Cara for 7 nights. Welcome reception.

### Day 5 Arnhem

Morning tour of Arnhem, including World War II history. Canada played a major role in the liberation of Arnhem.



Figure 6: Jansstraat, Arnhem, the Netherlands. © Martijn Baudoin, unsplash, 2020.

Afternoon tour of the Kröller-Müller Museum, a national art museum and sculpture garden located in the Hoge Veluwe National Park. The museum has

the second largest collection of van Gogh paintings in the world.

### **Day 6 Veere**

Morning lecture on Flemish art by Doctor Fleischer.

Afternoon visit to the Delta Works, a series of construction projects in the southwest of the Netherlands designed to protect a large area of land around the Rhine-Meuse-Scheldt delta from the sea. Walking tour of Veere.



Figure 7: Veere harbour, the Netherlands. © Richard Broekhuijzen, Wikimedia Commons, 2006.

### **Day 7 Ghent and Bruges**

Morning tour of Ghent, including Gravensteen medieval fortress.



Figure 8: Gravensteen medieval fortress, Ghent, Belgium. © Marc Ryckaert (MJJR), Wikimedia Commons, 2013.

Afternoon city tour of Bruges.



Figure 9: The Markt (Market Square), Bruges, Belgium. © Belgium-36, Wikimedia Commons, 2017.

### **Day 8 Antwerp**

Today is Liberation Day, a national holiday in the Netherlands.

Morning tour of the Diamond Quarter.

Afternoon tour of Antwerp, including the Cathedral of our Lady.



Figure 10: The Cathedral of Our Lady, Antwerp, Belgium. © Julien Grandgagnage, Wikimedia Commons, 2014.

### **Day 9 Aalsmeer, Keukenhof and Leiden**

Today is Ascension Day, a national holiday in the Netherlands.

Morning visit to Aalsmeer to learn about the flower-growing business. The town is sometimes referred to as “the flower capital of the world” since the world’s largest flower auction is based here,

along with numerous nurseries and an experimental station for floriculture.



Figure 11: Tulips, The Netherlands. © Michielverbeek, Wikimedia Commons, 2017.

Afternoon visit to Keukenhof, the “Garden of Europe”, and the botanical gardens in Leiden.



Figure 12: Botanical gardens, Leiden, the Netherlands. © Tubantia, Wikimedia Commons, 2008.

### **Day 10 Amsterdam and Volendam**

On a return visit to Amsterdam, morning city tour, including the Royal Palace and a canal boat cruise.

Afternoon visit to Volendam.

### **Day 11 Amsterdam, Haarlem and The Hague**

Disembark from the MS Amadeus Cara.

Morning walking tour of Haarlem. Visit Frans Hals Museum.

Afternoon visit to a country estate and gardens, and on to The Hague.

### **Day 12 The Hague and Delft**

Morning walking tour of The Hague, including the Mauritshuis Museum, which houses the Royal Cabinet of Paintings, mostly from the Dutch Golden Age. Visit Panorama Mesdag, a cylindrical painting, also known as a Cyclorama, completed by Hendrik Willem Mesdag in 1881.

Afternoon walking tour of Delft and a visit to the Royal Delft porcelain factory and museum. Create your own porcelain tile at a “do it yourself” workshop.



Figure 13: Hand-painting Delftware at Royal Delft factory, Delft, the Netherlands. © LooiNL, Wikimedia Commons, 2009.

Farewell dinner.

### **Day 13 Departures from Amsterdam**

Group transfer to Amsterdam Schiphol Airport. Individual departures.

## Boat and Hotels

Amsterdam

Grand Hotel Amrâth Amsterdam

3 nights

MS Amadeus Cara

7 nights

The Hague

Hotel Des Indes Den Hague

2 nights

## Resource Person



Figure 14: Dr. Alette Fleischer.

Born in Amsterdam, Dr. Alette Fleischer has a degree in Art History and a PhD in 17<sup>th</sup> century Dutch History, focusing on gardens, science, and technology. She has curated several exhibitions, published articles, presented lectures, and guided many groups.

## ROMTravel Coordinator

Eric Morrison is a past Co-Chair of ROMTravel. He has wide travel experience from his roles as a journalist with “CTV News” and past president of “The Canadian Press” news agency. Eric has led ROMTravel trips to Argentina, Chile and Easter Island, Japan, Russia, South Africa, Tanzania , the Arctic and most recently Budapest, Vienna and Prague.

## Contact Information

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TICO Registration Number 2747543

## Trip Cost Per Person

Double Occupancy: \$ 12,885

Single Supplement: \$ 2,800

All quoted costs are in Canadian dollars.

Tour begins at the Grand Hotel Amrâth Amsterdam and ends at Amsterdam Schiphol Airport (AMS).

International flight costs not included.

## Terms and Conditions

### Flemish Masterpiece: Amsterdam, Bruges and Beyond by Boat

April 28 to May 10, 2025

#### Trip Cost Per Person

All quoted costs are in Canadian dollars.

Double Occupancy: \$ 12,885

Single Supplement: \$ 2,800

Trip cost does not include international flight costs between your home and Amsterdam. Georgia Hardy Tours Inc. can assist with booking flights.

Tour begins at the Grand Hotel Amrâth Amsterdam and ends at Amsterdam Schiphol Airport (AMS).

#### Trip Cost Includes

Group departure transfer from hotel to Amsterdam Schiphol Airport (AMS) on Day 13.

Porterage of one standard sized suitcase per person at the river boat and hotels.

Ground transport in private air-conditioned coach or vans for transfers and excursions as per itinerary. Boat excursions as per itinerary.

Shared accommodation in double occupancy river boat cabin or hotel room with private facilities and free WiFi access.

Meals: Breakfast daily, 7 lunches and 10 dinners. Lunches and dinners on board the river boat include choices of soft drinks, juices (apple or orange), water,

wine, draft beer, coffee, or tea. Other lunches and dinners include water or a soft drink, and a choice of coffee or tea. Welcome reception with wine in Amsterdam. Welcome reception on board the river boat. Welcome and Farewell dinners with wine. Bottled water provided daily.

All visits, entrance fees, speakers' fees, and events as per itinerary.

All taxes and tips for all goods and services, drivers, boat, hotel, restaurant, and guiding staff related to the basic trip.

All hotel and local taxes.

Services of a Resource Person, a ROMTravel Coordinator, English-speaking local guides, and Georgia Hardy Tours Inc.

Pre-trip orientations; post-trip reunion.

A trip handbook.

#### Not Included

International flight costs. Fuel surcharges.

Arrival transfer from Amsterdam Schiphol Airport (AMS) to the Grand Hotel Amrâth Amsterdam on Day 1.

Single supplement and cabin or room upgrades.

Internet access outside the river boat and hotels.

Items of a personal nature such as laundry or phone calls.

Airline baggage or video camera fees, if any.

Visa fees (Canadians do not require a visa) and European Union European Travel Information and Authorisation System (ETIAS) travel authorization fees, if any.

Meals, snacks, beverages, and other services unless specified.

Additional meals and accommodations due to delays for any reason.

Emergency evacuation costs.

Trip cancellation, interruption, baggage and out of province medical insurance.

Costs associated with any additional requirements for entry to the Netherlands, Belgium, or Canada (or transit points in between) to comply with COVID-19 regulations (PCR or other accepted molecular tests, antigen tests, proof of vaccination, and so forth).

### **ROM Membership Requirement**

Participants must be members of Royal Ontario Museum. For a full list of membership levels and benefits, visit the ROM [website](#). Only one person per room must be a member.

### **Reservations**

As the number of participants is limited, reservations should be made as soon as possible. In the event of over-

subscription, a waiting list will be maintained.

### **ROMTravel Values your Privacy**

Your contact information will be published in the trip handbook unless you advise not to do so. It is for the sole use of trip participants, ROMTravel and the travel agency, and will not be shared with anyone else.

For this trip, Georgia Hardy Tours Inc. will not use photographic or video images of you for future promotional purposes.

### **Physical Limitations or Disabilities**

Any physical limitation or disability requiring special attention or treatment must be reported when reservation is made or when it occurs, if later.

ROMTravel, Georgia Hardy Tours Inc. or its agents reserve the right to decline to accept or to retain anyone who may in their sole judgment require care and attention beyond that which can be provided.

### **Costs, Rates and Schedules**

All costs quoted herein are based on supplier rates, fees, taxes, and exchange rates as of February 22, 2024. All costs and rates are based on current tariffs and exchange rates, and are subject to adjustment in the event of changes therein, at the time of final payment. Schedules, departure dates, times and itineraries quoted by Georgia Hardy Tours Inc. are subject to change without notice. Any costs associated with changes must be borne by the

individual. No price increases are permitted after the customer has paid in full. If the price increase is more than 7% (except increases resulting from an increase in GST, PST, HST or other taxes), the customer has the right to cancel the contract and obtain a full refund.

Georgia Hardy Tours Inc. trips are non-refundable as per the payment schedule. Georgia Hardy Tours Inc. travel consultation fees are 100% non-refundable in the case of cancellation for any reason. In some very unique instances, Georgia Hardy Tours Inc. might offer a voucher or credit for future travel and this voucher or credit will have specific conditions attached that will be disclosed at the time of issue. Georgia Hardy Tours Inc. is under no obligation to offer or issue a voucher or credit, and it is at the discretion of the travel advisor and the particular situation's unique circumstances. Georgia Hardy Tours Inc. reserves the right to charge a re-booking fee to use the voucher or future credit. Georgia Hardy Tours Inc. reserves the right to charge an hourly rate to resolve disputes pertaining to refunds and travel credits.

### **Deposits and Final Payment**

An initial deposit of \$1,100.00 per person is required at the time of booking. A second deposit of \$5,892.00 is due on September 5, 2024. The balance of payment of \$5,893.00 per person, and if applicable, the single supplement of \$2,800.00, are due on January 2, 2025.

### **Cancellations and Refunds**

All cancellations must be made in writing by email to Georgia Hardy Tours Inc.

All deposit payments and the final payment are non-refundable. Once each payment is made, that payment is 100% non-refundable.

No refunds will be given for unused services.

### **Travel Documentation**

Travel documentation requirements are subject to change with short notice. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum are not responsible for inadequate travel documents. It is the personal responsibility of travellers to ensure that you are in possession of all required travel documents, including valid passports, visas, Electronic Travel Authorization (eTA), Permanent Resident (PR) Card, proof of COVID-19 vaccination (if required), and so forth. No refund will be offered in the case of incomplete travel documents, and any resulting extra costs incurred, including but not limited to denied entry, quarantine, health tests and so forth, will be solely borne by the traveller. Entry to another country may be refused even if the required information and travel documents are complete.

It is the responsibility of travellers to provide their correct legal name as it appears in their passport at the time of registration. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum

are not responsible for errors on travel documents based on the information provided by travellers. Airlines will deny boarding if the traveller's name is not exactly as it appears in the passport. Any costs associated with a name change, including but not limited to airline surcharges and penalties, are the responsibility of the traveller. Any costs associated with re-booking a ticket for any reason, including missing a leg of a multi-destination trip, will be the sole responsibility of the travellers.

### **Canadians**

You require a valid passport to travel, and failure to comply will result in denied boarding of the aircraft. Your passport must be valid for at least six months beyond the date of your expected return. It is possible that you may require a visa for travel to one or all countries on your trip. Georgia Hardy Tours Inc. will advise if a visa is necessary. Please contact the appropriate Consulate or Embassy immediately, as it is your responsibility to acquire all necessary travel documents prior to departure. If you do not have a valid visa for the destinations, you will be denied entry, and all costs associated with denied entry will be solely borne by you.

You may be subject to further COVID-19 restrictions (for example, COVID-19 test, quarantine, or self-isolation).

### **Non-Canadian Foreign Nationals**

You require a valid passport to travel, and failure to comply will result in denied

boarding of the aircraft. Your passport must be valid for at least six months beyond the date of your expected return. It is possible that you may require a visa for travel to one or all countries on your tour. Georgia Hardy Tours Inc. will advise if a visa is necessary. Please contact the appropriate Consulate or Embassy immediately, as it is your responsibility to acquire all necessary travel documents prior to departure. If you do not have a valid visa for the destinations, you will be denied entry and all costs associated with denied entry will be solely borne by you. Re-entry to Canada: As of November 10, 2016, non-Canadian foreign nationals travelling to or via Canada require a visa or an eTA. Visa-exempt foreign nationals of approximately 50 countries, including Britain, Australia, and France, are required to apply for an eTA in order to return to Canada. An eTA can be obtained online. Failure to obtain an eTA will result in denied boarding of the aircraft for your return flight. All costs associated with obtaining an eTA and/or denied re-entry to Canada will be solely borne by you. For further information or to apply for an eTA, visit the eTA [website](#). Note that citizens of the United States of America are exempt.

You may be required to present a negative COVID-19 test before arriving in Canada.

### **Dual Canadian Citizens**

If you are a dual Canadian citizen used to travelling to or transiting through

Canada using a non-Canadian passport, as of November 10, 2016, you are no longer able to do so. You will need a valid Canadian passport to fly back to Canada. Make sure you carry your Canadian passport. Failure to do so will result in denied boarding of the aircraft. Any costs associated with denied re-entry will be solely borne by you. For more information, visit the government [website](#).

### **Canadian Permanent Residents**

If you are a foreign national with Canadian permanent resident status you must travel with your valid passport and any applicable visas for intended destinations (see above) and your PR Card in order to return to Canada. You are not eligible to apply for an eTA, as your PR card is the necessary travel document. Failure to travel with your PR card will result in denied boarding of the aircraft for the return flight to Canada. Any costs associated with denied entry or re-entry to Canada will be solely borne by you. For more information, visit the government [website](#).

### **COVID-19 and Pandemics**

Travellers should be aware of the risks associated with travelling during the COVID-19 era including, but not limited to trip cancellations and the possibility of quarantine at their intended destination. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum bear no responsibility for interrupted or cancelled travel plans to destinations impacted by COVID-19. Any additional

costs incurred for re-booking are the sole responsibility of the traveller.

Travelers must comply with public health guidelines at their intended destinations (for example, testing, vaccination requirements, mask mandates, social distancing, self-isolation protocols, and other requirements) and accept that guidelines can change rapidly. Failure to comply with local laws and regulations could impact the vacation, including termination of travel services at the expense of the traveller. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum bear no responsibility for individual or group exposure to COVID-19 or any resultant health changes, as well as any interruptions or cancellations of travel plans. Georgia Hardy Tours Inc. will advise travellers on entry requirements to their destinations and the return to Canada. The information and disclosures provided are not exhaustive and are provided as guidance to make an informed decision. Travellers must understand that their trip may be extended for an indeterminate amount of time in the event of a positive COVID-19 test, with additional expenses incurred. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum bear no responsibility for any costs related to a traveller testing positive, which may include self-isolation, quarantine, COVID-19 tests, meals, beverages, airline re-booking fees, medical fees, and other incidentals.

Specific travel information relating to COVID-19 for Canadians, both domestically and internationally, can be found on the government [website](#).

Sherpa is a very useful guide for current up-to-date travel documentation and understanding entry requirements and restrictions. Visit this [website](#).

### **Travel Insurance**

Travel insurance can be purchased through Georgia Hardy Tours Inc., which offers travel insurance from both Manulife Financial and Old Republic Insurance Company of Canada. Please contact Georgia Hardy Tours Inc. for a quote.

Once purchased, travel insurance is non-refundable.

A ROMTravel waiver of insurance will be required to acknowledge your responsibility to purchase or to decline to purchase travel insurance.

Travel insurance is highly recommended and can be purchased from many insurance companies. When purchasing travel insurance, travellers should have travel medical insurance that covers COVID-19. All travellers who have travel insurance must submit a copy of their insurance policy to both Georgia Hardy Tours Inc. and ROMTravel prior to departure.

All travellers should have comprehensive medical and trip cancellation/interruption insurance. At this time, travel cancellation insurance

does not cover COVID-19, as COVID-19 and all variants are deemed a foreseeable event. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum bear no responsibility or liability for cancelled or rescheduled travel plans due to COVID-19, any other pandemic, or a Canadian Level 3 or 4 Travel Advisory for any reason. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum have no influence on insurance companies' claim departments, or the outcome of a policy claim. We strongly recommend all travellers have a travel insurance policy that meets their individual needs.

Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum do not endorse any particular insurance company. All travellers should do their research and have an insurance policy that meets their needs.

If you choose to extend your trip beyond the duration covered by the insurance policy you've purchased, such as deviating from a group tour and staying abroad longer, it is your sole responsibility to contact your insurance provider and arrange for a policy extension.

In the case of insurance purchased through Georgia Hardy Tours Inc., be aware that the insurance policy's coverage is exclusively valid for the tour dates as outlined in this brochure. You will assume full responsibility for liaising with the insurance provider and covering

any additional costs required to extend the existing insurance policy or to acquire a new policy that aligns with your individual travel dates. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum bear no responsibility if you fail to ensure you possess comprehensive insurance coverage for the entire duration of your stay abroad, including any extensions beyond the group tour dates.

If you decide to upgrade aspects of your trip, such as opting for business class airfare or a suite or cabin upgrade, after the initial purchase of your insurance policy, it is your responsibility to inform your insurance provider of the additional costs associated with these upgrades. Georgia Hardy Tours Inc., ROMTravel and Royal Ontario Museum bear no responsibility if your insurance policy does not include coverage for the extra costs associated with upgrades due to your failure to inform your insurance provider.

Travel medical insurance does not provide trip cancellation or trip interruption coverage. Insurance premium costs are not included in the trip cost.

If you choose to travel without medical insurance, you will be solely responsible for any additional costs related to medical issues that may arise while you are travelling. These costs may include, but are not limited to, expenses related to COVID-19, hospital and medical

services, accommodations, medications, translation services, transportation including return to Canada, meals, quarantine, or any other incidental expenses. If you choose to travel without trip cancellation or trip interruption insurance, you will be entirely responsible for covering expenses associated with cancelling your trip before departure for any reason including medical issues, pandemics, and any unforeseen events that may occur during the tour. Liability insurance is the responsibility of the individual.

#### **Royal Ontario Museum Responsibility**

Neither Royal Ontario Museum nor the Department of Museum Volunteers of Royal Ontario Museum, or any member thereof, assumes any responsibility for the financing, arranging or the conducting of the trip, nor shall be liable for damages or loss to person or property that might occur in connection with this trip however arising, whether by negligence or otherwise, and whether a member of Royal Ontario Museum staff or the Department of Museum Volunteers accompanies the trip. The applicant by applying to join the trip hereby agrees to this limitation of liability on the part of Royal Ontario Museum, the Department of Museum Volunteers, or any member thereof.

#### **Responsibility and Jurisdiction**

Georgia Hardy Tours Inc. and their agents act solely as agents for passengers regarding all services provided by others, including but not

limited to transportation, accommodations, restaurants, guides, and attractions. Therefore, Georgia Hardy Tours Inc. will exercise reasonable care in making arrangements and conducting the tour. Passengers must understand that living standards and practices at the destination may differ from those in Canada, affecting the provision of utilities, services, meals, and accommodations. Georgia Hardy Tours Inc. does not assume responsibility or liability for any claims, damages, expenses, or other financial losses, whether to persons or property, resulting from injuries, accidents, deaths, cancellations, delays, alterations, inconveniences, acts or omissions of hotels, carriers, restaurants, cruise lines, or other service providers on the tour. This also includes situations such as weather, pandemics, illnesses, strikes, quarantines, wars, armed conflicts, humanitarian crises, force majeure, or any other cause beyond the control of Georgia Hardy Tours Inc.

Individual travelers must recognize that there are inherent risks associated with certain activities, including but not limited to sports, biking, adventure activities (for example, ziplines, off-road vehicles, horseback riding, rappelling or hiking), water-based activities (for example, boating, swimming or canoeing), and motorized vehicles (for example, scooters, e-bikes, ATVs, jet-skis or helicopters). It is the individual choice of each participant to engage in

these activities, and Georgia Hardy Tours Inc. bears no responsibility or liability for injuries or losses sustained.

In exchange for Georgia Hardy Tours Inc. permitting travellers to participate in the tour programme, travellers agree to:

- Waive any and all liability of Georgia Hardy Tours Inc., including vicarious liability, except in circumstances of gross negligence or willful misconduct.
- Not commence or participate in any type of claim, lawsuit, or class action against Georgia Hardy Tours Inc., except in cases of gross negligence or willful misconduct.
- Release, indemnify, hold harmless, and forever discharge Georgia Hardy Tours Inc. for any losses or injuries related to the participant's participation in the travel programme, except in cases of gross negligence or willful misconduct.

In the event of a Canadian Government Level 3 or Level 4 Travel Advisory, Georgia Hardy Tours Inc. does not assume responsibility or liability for any losses arising from cancelled travel plans for airlines or bundled land services including, but not limited to accommodations and transportation.

All tickets, coupons, and orders are subject to the terms and conditions imposed by the suppliers of the services. In case of an accident or crime during

the land portion of the tour, the passenger must submit any claims to the competent judicial authorities in the jurisdiction where the accident occurred, exclusively in accordance with the laws of that jurisdiction. Airlines and other transportation companies whose services are featured in these tours are not to be held responsible for any act, omission or event during the time passengers are not on board their conveyance. The passage contract issued by these companies constitutes the sole contract between the companies and the purchasers of these tours and/or passengers.

Georgia Hardy Tours Inc. reserves the right to make changes to the itinerary when necessary for the convenience and safety of tour participants. This includes changes to transportation, hotels, restaurants, sites, and excursions. Any additional costs incurred in such cases are the responsibility of the tour participants. Portions or the entirety of the deposits and payments made by participants to Georgia Hardy Tours Inc. will be distributed to the various suppliers of services. There are no refunds for any unused portions of the tour.

Georgia Hardy Tours Inc., as the organizer of the group and its agents, reserves the right to decline, accept, or retain any participant or tour member at any time. The right is reserved to withdraw any or all of the tour or portions thereof at any point if the behavior of the

traveller is deemed harmful to themselves and/or other group participants. Travellers agree to abide by the laws of the countries they visit, especially with respect to the use of alcohol and drugs. It is important to note that while cannabis may be legal in Canada, its legality may differ in other countries. Participants also agree to abide by the rules of hotels, cruise ships, resorts, and villas where they stay. All additional costs associated with early departure from the tour will be assumed by the participant, and there will be no refund for the unused portion of the trip.

Any changes in health or medical status should be reported as soon as possible and may result in Georgia Hardy Tours Inc. withdrawing services and cancelling the participant's trip. Georgia Hardy Tours Inc. tours are generally active and require a degree of physical fitness allowing approximately 6 kilometres (about 4 miles) of walking per day over uneven terrain. Trips are not specifically designed to accommodate physical disabilities or limited mobility, unless clearly specified during the tour planning process and prior to the client accepting the proposal. Georgia Hardy Tours Inc. reserves the right to cancel a participant if their change in health from the time of the deposit to the commencement of the tour results in a significant loss of mobility or otherwise compromises the ability of the group to complete the daily itinerary. Losses or costs incurred are the sole responsibility of the traveller. If

the traveller has trip interruption/trip cancellation insurance, changes in health could be covered by insurance. It is the individual responsibility of each participant to ensure they have adequate travel insurance to cover changes in health, including COVID-19, prior to departure.

Dietary restrictions and allergies must be disclosed at the time of registration. Georgia Hardy Tours Inc. and individual restaurants do their best to accommodate and respect restrictions and allergies, but not all meal requests can be fulfilled, and substitutions will be

made where possible. Travellers should understand that meals in foreign countries reflect local customs and may differ widely from Canadian standards. Kosher and/or Halal meals cannot be guaranteed, and in these cases, travelers should select vegetarian meals. Georgia Hardy Tours Inc. bears no responsibility if a meal does not conform to a dietary restriction and bears no responsibility for an allergic reaction. Accommodation is assigned as "best in class". However, Georgia Hardy Tours Inc. cannot guarantee specific views, room amenities, bed configurations, or floor/location at individual properties.

## Contact Information

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**ROMTravel** is organized by ROM's Department of Museum Volunteers to provide support for the Museum. ROM is an agency of the Government of Ontario.

This accessible document is available in alternate formats upon request.

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