

Summary Documents

Assistive Devices

Large print access guides and floor plans are available online through the Museum website, on the accessibility page. These guides are also available at the Museum through the admission desk.

Tactile Maps will soon be available at the Museum. Tactile Maps will be made available through the admission desk.

Every level of the Museum, including the Museum restaurant, is accessible by elevator. The location of the Museum elevators is indicated on the Museum maps and floor plans.

A limited number of manual wheelchairs are available at coat check, free of charge, with identification.

The Museum offers wheelchair lifts, available to people using their own wheelchairs or the Museum's wheelchairs. These lifts are not independently operated and will be operated by security personnel upon request.

ROM Audio Tours deliver commentaries devoted to the Royal Ontario Museum's permanent collections and special exhibitions, all on one player. The audio tour players are available from the admission desk and online through the Museum website as a downloadable mp3.

The audio guide is a hand held digital audio player with a telephone-style keypad with distinctly shaped buttons. The guide is compatible with an induction loop for visitors with hearing aids. The guide also comes with an adjustable neck strap which offers visitors a hands-free option for carrying the player.

Stops on the audio tour are identified by number. The stops are located on a map provided with the purchase of the audio tour. Audio tour stops need not be followed in order, allowing for independent route planning. There is also the option of descriptive audio version of the tour.