

# ROMkids SLEEPOVERS | Registration

Book early to avoid disappointment. Due to the popularity of the Sleepover program, most nights fill to capacity. Registration is on a first come / first serve basis and is subject to availability. Full payment is required at the time of registration. To receive the ROM Members' discount, you must be a valid member at the time of registration. Please note that group discounts are not available. The Sleepover program is offered as a complete package only with no program substitutions.

## How to Register

### Online

Go to [www.rom.on.ca/romsleepovers.php](http://www.rom.on.ca/romsleepovers.php)

Visa, Mastercard accepted.

Registering online is the best way to secure a spot.

### By Phone (credit card payment only)

Phone the Programs Department Monday to Friday between 9 am and 4:30 pm at 416.586.5797 ext. 1

### By Fax (credit card payment only)

Fax the Programs Department 24 hours a day / 7 days a week at 416.586.5562. Your fax transmission report is proof of our receipt.

### By Mail

Make cheques payable to **Royal Ontario Museum**. Post-dated cheques will not be accepted.

Royal Ontario Museum

Attention: Programs Department

100 Queen's Park

Toronto, ON M5S 2C6

### Drop Off

Drop off payment at the Information Desk during ROM visiting hours.

## Confirmation

Registrations completed online will be confirmed by email immediately upon payment authorization.

Registrations received by phone, mail, fax or drop off will receive a confirmation letter by mail. If you do not receive a confirmation letter or have not been contacted within two weeks of booking, please contact us at 416.586.5797.

## Transfers

A fee of \$20 will automatically be charged to transfer sleepover date. Requests to transfer must be received in writing no less than two weeks before the sleepover date and is subject to space availability. Send requests to [programs@rom.on.ca](mailto:programs@rom.on.ca)

## Cancellations & Refunds

Cancellations must be received in writing no less than two weeks before the sleepover date for an 80% refund. Send cancellation notice to [programs@rom.on.ca](mailto:programs@rom.on.ca)

In the unlikely event that the Museum finds it necessary to cancel a sleepover session, a full refund will be issued or the option to transfer to another session will be offered.

The ROM reserves the right to make changes to programs at any time.