

DEPARTMENT OF MUSEUM VOLUNTEERS (DMV)

VALUES, ETHICS & CONDUCT POLICY

Preamble:

Members of the Department of Museum Volunteers (DMV) have duties, responsibilities and opportunities. From time to time they may encounter ethical dilemmas and conflicts which must be resolved, considering the needs of the DMV, the ROM and the ROM Governors, and the broader public interest. In this regard, the DMV shall be guided by the ROM Board's Ethics & Conduct policy and the Canadian Museum Association's Ethics Guidelines.

Policy:

The DMV values teamwork in the achievement of its objectives. Accordingly, the DMV embraces a working environment that recognizes individual integrity, commitment, co-operation, reliability, initiative, excellence and the highest ethical standards. To create such an environment, members will:

- Treat all visitors, DMV members, employees, volunteers and partners with respect, tact, courtesy and sensitivity, without abuse, harassment, discrimination or denigration.
- Use their skills, abilities and experiences for the benefit of the DMV and ROM.
- Build a diverse community of volunteers.
- Keep confidential DMV and ROM information which involves a matter of trust.
- Respect and protect DMV and ROM property and facilities, including information, and use them only in the DMV and ROM's interest.
- Recognize and declare conflicts of interest promptly.

Related Policies:

DMV Board Governance
DMV Vision, Mission & Strategic Objectives
DMV Abuse, Harassment & Discrimination
ROM Board Governance
ROM Vision, Mission & Objectives
ROM Ethics & Conduct
ROM Abuse, Harassment & Discrimination

